



LOS ANGELES AREA
CHAMBER OF COMMERCE
FOUNDATION

SMALL BUSINESS DISASTER RECOVERY FUND

APPLICATION PORTAL POWERED BY LENDISTRY

Program and Application Guide

Revised 05/07/25

Important Notes Before You Begin

The **Small Business Disaster Recovery Fund grant program** (the "**Program**") is offered by the Los Angeles Area Chamber of Commerce Foundation through its administrator, B.S.D. Capital, Inc. dba Lendistry ("**Lendistry**" or the "**Administrator**").

The Administrator administers the Program on behalf of the Los Angeles Area Chamber of Commerce Foundation and may utilize third-party service providers to execute specific elements of this Program. Neither the Administrator nor its third-party service providers determine Program scope, eligibility criteria, communication strategy, or timelines; all program requirements are put into place by the Los Angeles Area Chamber of Commerce Foundation.

Information in any reference materials provided are subject to change.

See the Program's website, www.LAChamberRecoveryFund.com, for the most current information and announcements.

Funding for the Small Business Disaster Recovery Fund grant program is limited. It is possible that the number of applicants that meet the eligibility requirements will exceed the available funds. Submitting an application, meeting the eligibility requirements, and/or being approved does not guarantee you will receive funding.

Each small business or nonprofit organization is eligible to receive only one grant award from this Program. Duplicate applications for the same small business will result in the removal of one or more related applications from the eligibility review process, and the remaining application may not be considered complete before the duplicate application issue is resolved.

An individual may submit an application for multiple businesses they own and/or nonprofit organizations for which they are officers or authorized signers. Each business or nonprofit organization must meet the Program's eligibility requirements. Create a new account for Lendistry's Application Portal for each application.

Grant applications will be reviewed on a first-come, first first-served basis. Only complete applications that have been fully submitted with all required documents will be reviewed.

Application Period

- **Application Period Opens: May 07, 2025, at 9:00 a.m. PT**

Applications that are incomplete or not submitted, including required documentation, by the deadline will **not** be considered for a grant.

Please check the Program's [website](#) for the most current information about the application deadline.

Eligibility

To be eligible for this Program, small businesses and nonprofit organizations must meet **all** the following eligibility criteria:

1. Applicant's authorized signer must be at least eighteen (18) years old as of the date of application submission;
2. Applicant's annual revenue for the calendar year 2023 must be ten million dollars (\$10,000,000) or less;
3. Applicant must have been registered to do business legally in the state of California on or before June 1, 2023;
4. Applicant must currently be open and operating within the [Eaton and Palisades Wildfire Disaster Impact & Evacuation Area](#), or (b) plan to reopen and resume operations within the Eaton and Palisades Wildfire Disaster Impact & Evacuation Area;
5. Applicant must meet **both** of the following criteria: (a) is/was physically located within the Eaton and Palisades Wildfire Disaster Impact & Evacuation Area and (b) 50% or more of its business clientele base is/was located within the Eaton and Palisades Wildfire Disaster Impact & Evacuation Areas; and
6. Nonprofits only: Applicant must be registered as a 501(c)(3) and in good standing with the California Department of Justice's Registry of Charities and Fundraisers.

Continued next page.

Eaton and Palisades Wildfire Disaster Impact & Evacuation Area

The Small Business Disaster Recovery Fund Grant Program is administered for the purposes of distributing Program grants within the Eaton and Palisades Wildfire Disaster Impact & Evacuation Area described below (the “Program Area”). For the purposes of this Program, the Eaton and Palisades Wildfire Disaster Impact & Evacuation Area includes those addresses within the following zip codes:

Zip Code	City	Fire
90049	Brentwood	Palisades
90263	Malibu	Palisades
90265	Malibu	Palisades
90272	Pacific Palisades	Palisades
90290	Topanga	Palisades
91001	Altadena	Eaton
91023	Mt Wilson	Eaton
91024	Sierra Madre	Eaton
91011	La Canada Flintridge	Eaton
91104	Pasadena	Eaton
91107	Pasadena	Eaton

Use of Funds

Grant funds can only be used for business-related expenses caused by the catastrophic the 2025 Los Angeles County Eaton and Palisades wildfires.

Grant Amounts

Grant award amounts will be determined based on the applicant’s annual gross revenue in 2023.

2023 Revenue Size	Eligible Grant Amount
\$5,000,000 - \$10,000,000	\$25,000
\$1,000,000 - \$4,999,999	\$15,000
Less than \$1,000,000	\$10,000

Funding for the Small Business Disaster Recovery Fund is limited. It is possible that the number of applicants that meet the eligibility requirements will exceed the available funds. Submitting an application, meeting the eligibility requirements, and/or being approved does not guarantee you will receive funding.

Ineligible Businesses

1. Religious institutions, including churches.
2. Government offices or agencies, other than Native American Tribes.
3. Publicly traded companies.
4. Corporate-owned franchises.
5. Financial institutions, such as banks, lenders, pay day lenders, auto title lenders, check cashers, other businesses whose stock in trade is money and mortgages, and other similar entities.
6. Insurance companies, such as life, auto, home, bail bond, and other similar entities.
7. Businesses that restrict patronage for any reason other than age.
8. Lobbying firms or businesses who dedicate 50% or more of their time or resources to lobbying activities.
9. Businesses that generate income through activities performed in violation of local, state or federal law, and through the sale, cultivation, or transportation of cannabis.
10. Businesses that exist to advance partisan political activities.
11. Businesses or organizations which are, or whose owners, officers, partners, directors, and/or principals are, currently suspended, disbarred, ineligible, or excluded from participation in federal, State, or County assistance programs or from receiving federal or State financial or nonfinancial assistance and/or benefits.
12. Businesses with any owner with greater than ten percent (10%) equity interest in it, or nonprofit organizations with any officer, who meets one or more of the following criteria: the owner of the business or the officer of the nonprofit organization has, within the prior three years, been convicted, or had a civil judgment rendered against the owner, or has had commenced any form of parole or probation, including probation before judgment, for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a federal, state, or local public transaction or contract under a public transaction, violation of federal or state antitrust or procurement statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property.

Required Documents

You must submit **ALL** required documentation for your application to be reviewed.

This list of required documents is not exhaustive. Additional documentation may be required to validate the information provided in this application. Failure to upload all required and/or requested documentation may result in the application being withdrawn and/or declined from the Program.

1. Applicant Certifications

- Needed to self-certify the truthfulness and accuracy of the information you provide in your application and supporting documents.

2. Proof of 2023 Annual Gross Revenue

- **For-Profit Businesses: 2023 Filed Federal Business Tax Return** (all pages, complete, and unaltered)
 - Form 1120 (Line 11)
 - Form 1120S (Line 6)
 - Form 1040 Schedule C (Line 7)
 - Form 1065 (Line 8)
- **Nonprofit Organizations: 2023 Form 990** (all pages, complete, and unaltered)
 - Form 990 (Line 12)
 - Form 990 E (Line 9)
 - Form 990N (line number not applicable)

3. Proof of Business Location, Age, and Good Standing*

- Registration with the California Secretary of State or government-issued, active business license/permit, as applicable.

***Nonprofits only:** The California Department of Justice's Registry of Charities and Fundraisers will be used to verify registration date and registry status. No documentation is required to be submitted by the Applicant as part of its application.

4. Government-Issued Photo ID

- Validated with Persona.

5. Valid Bank Account

- Validated with Plaid.
- The bank account must be registered under the legal business or nonprofit organization name, or DBA if applicable, listed in this application **EXCEPT** for Sole Proprietors, Single-Member Limited Liability Companies (LLC), and Independent Contractors.

Sole Proprietors, Single-Member limited Liability Companies (LLC), and Independent Contractors may use a personal bank account, but it must be registered under the Applicant's name listed in this application.



How to Complete the Applicant Certifications

**SMALL BUSINESS
DISASTER RECOVERY FUND**

APPLICATION PORTAL POWERED BY LENDISTRY



LOS ANGELES AREA
CHAMBER OF COMMERCE
FOUNDATION

As part of the application process, you are **required** to self-certify the truthfulness and accuracy of the information you provide in your application and supporting documents by signing the **Applicant Certifications**.

The Applicant Certifications will be available in electronic form for you to download and complete. **A signed copy of the Applicant Certifications is a required document for this Program and will need to be uploaded to the Application Portal as a PDF file.**


Download the Applicant Certifications and save the file to your device. You can complete the Applicant Certifications electronically or print the file and complete it manually.

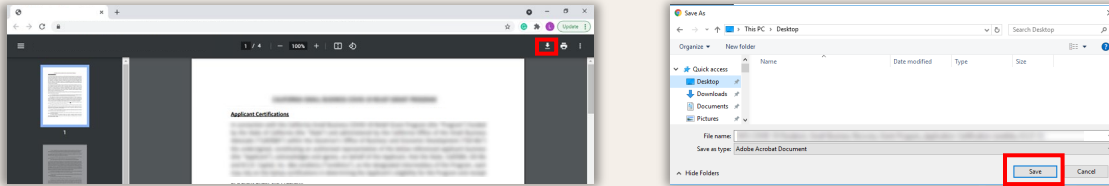
[CLICK HERE to download the Applicant Certifications](#)

Continued next page.

How to Complete Your Applicant Certifications Electronically

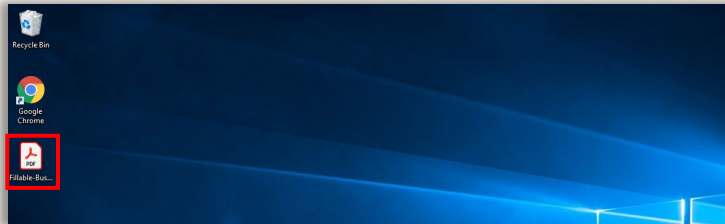
Step 1

Click the download  icon to download the Applicant Certifications and save the file on your device.



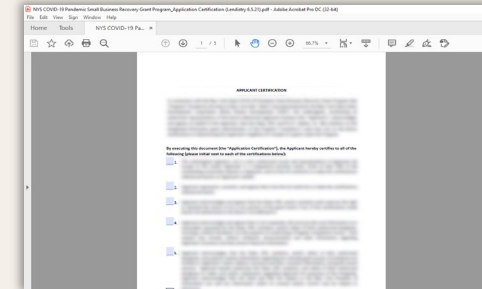
Step 2

Locate the Applicant Certifications on your device and open the file. Your Applicant Certifications will open as a PDF file.



Step 3

Complete the Applicant Certifications by entering your initials next to the numbered items and add your signature on the last page.



Step 4

After completing the Applicant Certifications, [save the file again](#) by going to **File > Save** or by pressing **CTRL+S** on your keyboard.


Step 5

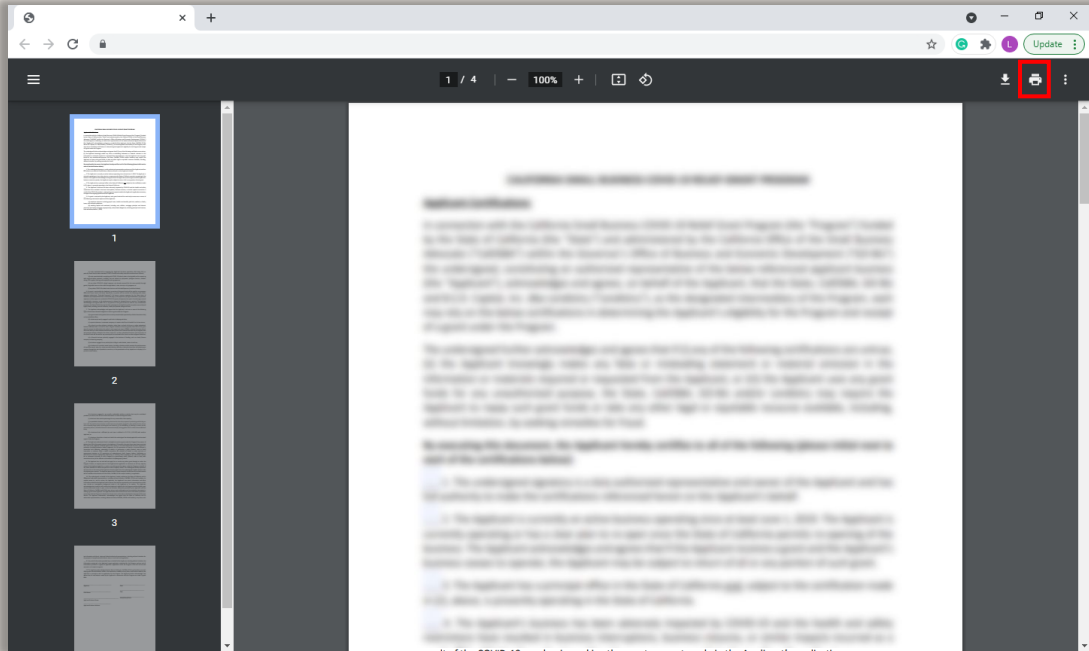
Upload the completed Applicant Certifications as PDF file in the Application Portal.

Continued next page.

How to Complete Your Applicant Certifications Manually

Step 1

Print the Applicant Certifications by clicking the printer  icon which is highlighted by the red box below.



Step 2

Fill out the Applicant Certifications using a dark pen and legible handwriting.

Step 3

Scan the completed Applicant Certifications and save the file on your device as a PDF.

Step 4

Upload the completed Applicant Certifications as a PDF file in the Application Portal.

Tips for Applying

**SMALL BUSINESS
DISASTER RECOVERY FUND**

APPLICATION PORTAL POWERED BY LENDISTRY



LOS ANGELES AREA
CHAMBER OF COMMERCE
FOUNDATION

Tip #1: Use Google Chrome

For the best user experience, please use Google Chrome throughout the entire application process.

Other web browsers may not support our interface and can cause errors in your application.

If you do not have Google Chrome on your device, you can download it for free at <https://www.google.com/chrome/>.

Before you begin the application, please do the following on Google Chrome:

1. **Clear Your Cache**
2. **Use Incognito Mode**
3. **Disable Pop-Up Blockers**

Clear Your Cache

Cached data is information that has been stored from a website or application and is primarily used to make the browsing process faster by auto-populating your information. However, cached data may also include outdated information such as old passwords or information you have previously entered incorrectly. This can create errors in your application and may result in it being flagged for potential fraud.

Use Incognito Mode

Incognito mode allows you to enter information privately and prevents your data from being remembered or cached.

Disable Pop-Up Blocker

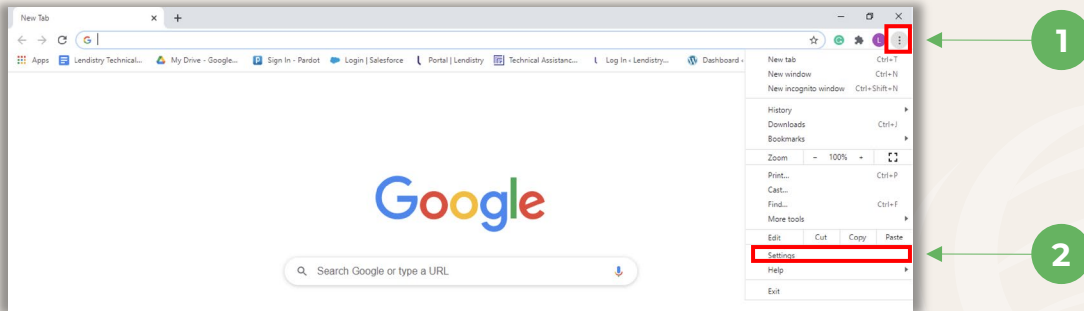
Our application includes multiple pop-up messages to collect information. You must disable the pop-up blocker on Google Chrome to see these messages.

Continued next page.

How to Clear Your Cache

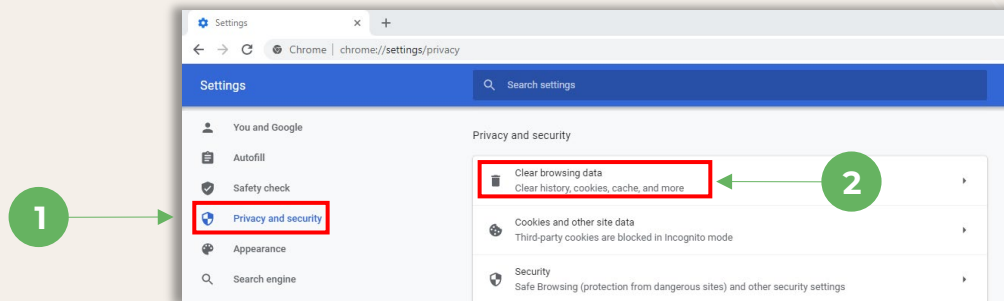
Step 1

Open a new Google Chrome window, click the three dots in the upper right corner, and then go to “**Settings**.”



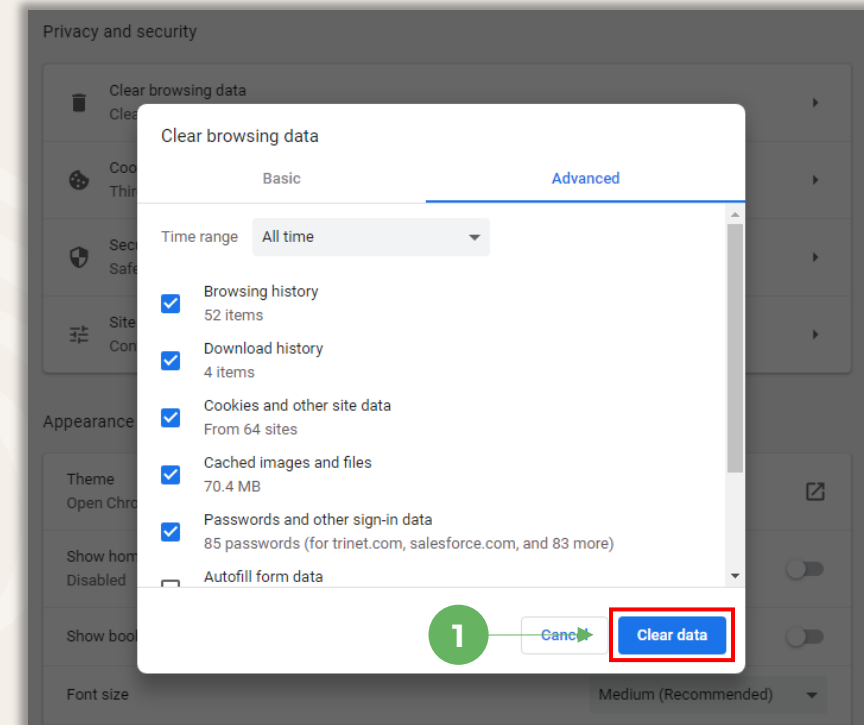
Step 2

Go to “**Privacy and Security**”, and then select “**Clear Browsing Data**.”



Step 3

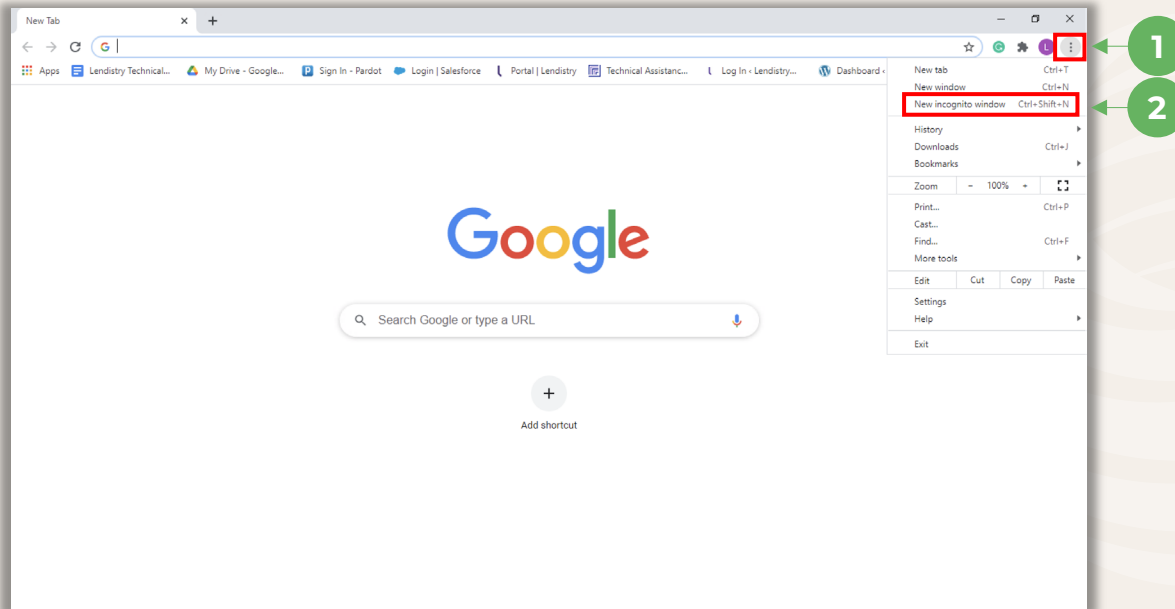
Select “**Clear Data**.”



Continued next page.

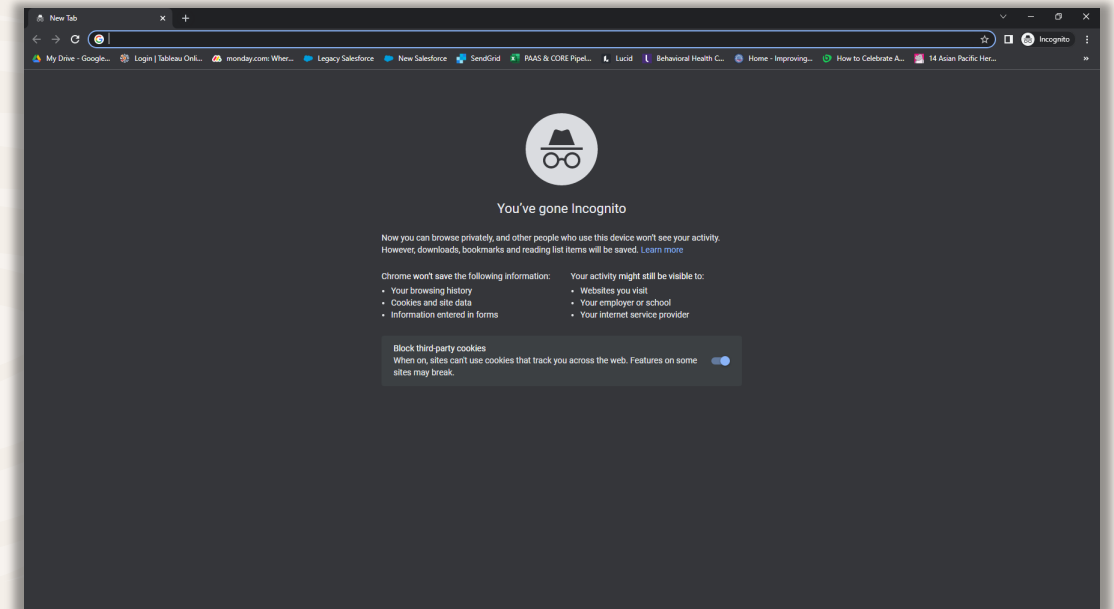
Step 1

Click the three dots in the upper right corner of your web browser, and then select “**New incognito window.**”



Step 2

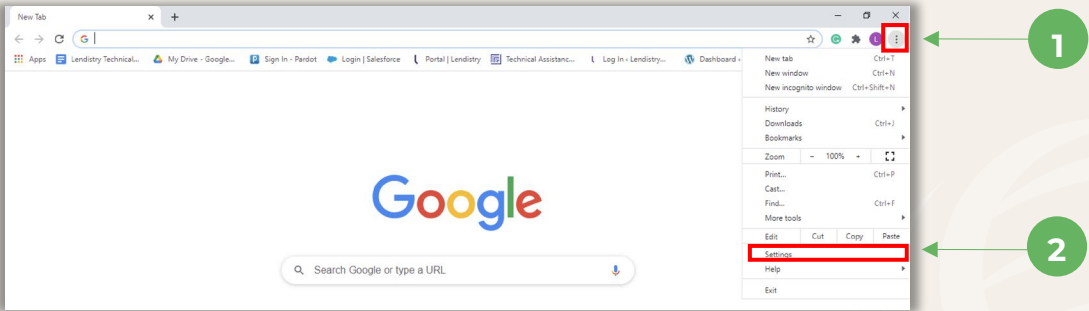
Your browser will open a new Google Chrome window. Use incognito mode throughout the entire application process.



Continued next page.

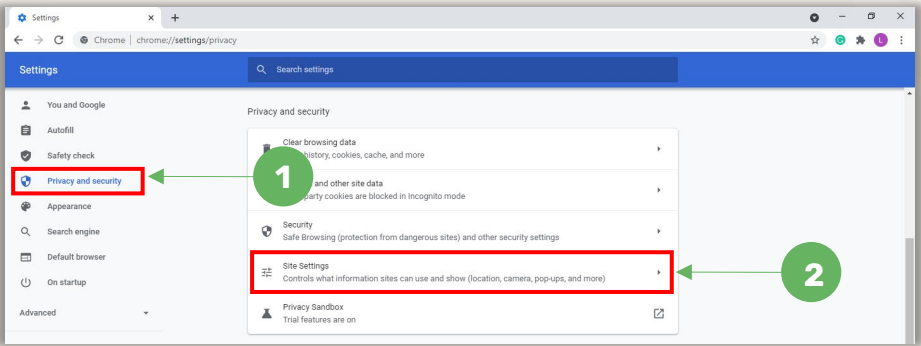
Step 1

Open a new Google Chrome window, click the three dots in the upper right corner, and then go to “Settings.”



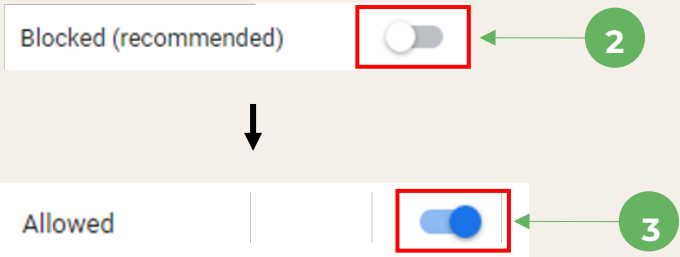
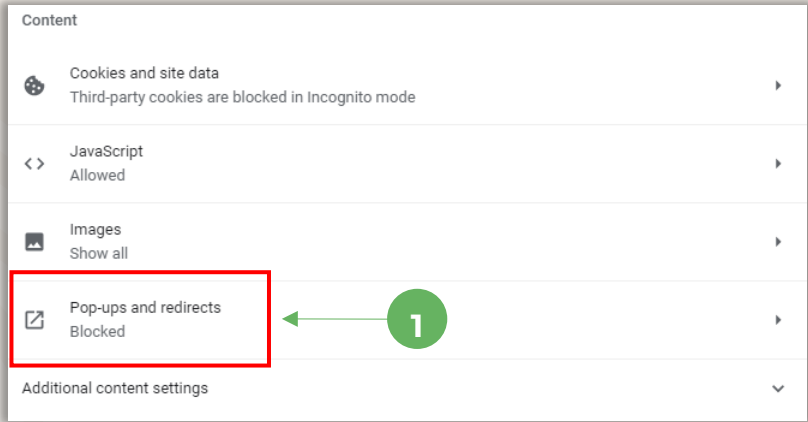
Step 2

Go to “Privacy and Security”, and then select “Site Settings.”



Step 3

Select “Pop-ups and Redirects.” Click the button so that it turns blue and the status changes from “Blocked” to “Allowed.”



Tip #2: Prepare Your Documents in PDF Format

All required documents must be uploaded to the Portal in PDF format only.

The documents must be clear, aligned straight, and contain no disruptive backgrounds when uploaded.

Important Notes for Uploading Documents:

1. All documents must be submitted in PDF format.
2. File size must be under 15MB.
3. The file name CANNOT contain any special characters (!@#\$%^&*()_+).
4. If your file is password protected, you will need to enter the password.

Don't have a scanner?

We recommend downloading and using a free mobile scanning app.

Genius Scan

Apple | [Click Here to Download](#)
Android | [Click Here to Download](#)

Adobe Scan

Apple | [Click Here to Download](#)
Android | [Click Here to Download](#)

Tip #3: Use a Valid Email Address

Please make sure you are using a valid email address and that it is spelled correctly in the application.

- Updates and additional guidance for your application will be sent to the email address you provide.
- Certain email addresses cannot be recognized in the application portal and may cause delays in communication regarding your application. Refer to the list on the right for examples of invalid email addresses.

If you used an incorrect or invalid email address in your application, please contact our Customer Experience Center (CEC) at [855-476-5870](tel:855-476-5870) to update your information.

DO NOT submit a new application. Submitting multiple applications may be detected as potential fraud and may disrupt the review process for your application.

Invalid Email Addresses

The following email addresses will not be accepted or recognized in our system:

Emails *beginning* with **info@**

Example: info@mycompany.com

Emails *ending* with **@contact.com** or **@noreply.com**

Example: mycompany@contact.com

Example: mycompany@noreply.com

Tip #4: Review Best Practices to Successfully Complete Persona

What is Persona?

Persona is a third-party platform utilized for this Program's fraud prevention and mitigation process. The Persona platform enables us to verify an individual's identity and protect against identity spoofing by automatically comparing the individual's selfie to their ID portrait with a 3-point composite and biometric liveness check.

- Applicants will be required to verify their identity using Persona by uploading a picture or taking a picture of a valid government-issued photo ID.
- Applicants will also need to scan their faces using a device with a front-facing camera to complete the Persona verification.

For more help with Persona, visit <https://help.withpersona.com/for-end-users/>.

Best Practices to Successfully Complete Persona

1. Use a front-facing device. If you work on your application on a laptop or computer that does not have a camera, you will be given the option to complete Persona using a mobile device at any time by clicking "Continue on another device." Once you scan the QR code, you can request a link via SMS or Email.
 - Once you complete Persona on your mobile device, you will be automatically redirected to your application on your laptop or computer.
2. Be prepared and take a picture of the front and back of your government-issued ID *before* starting Persona.
 - Place your government-issued ID on a plain white surface and use adequate lighting.
 - Do not use flash as it may cause a glare.
3. When taking your picture, use adequate lighting pointed toward your face while avoiding bright light sources from behind.
 - Stand in front of a blank wall or door and avoid busy backgrounds.
 - Do not use flash as it may cause a glare.

Continued next page.

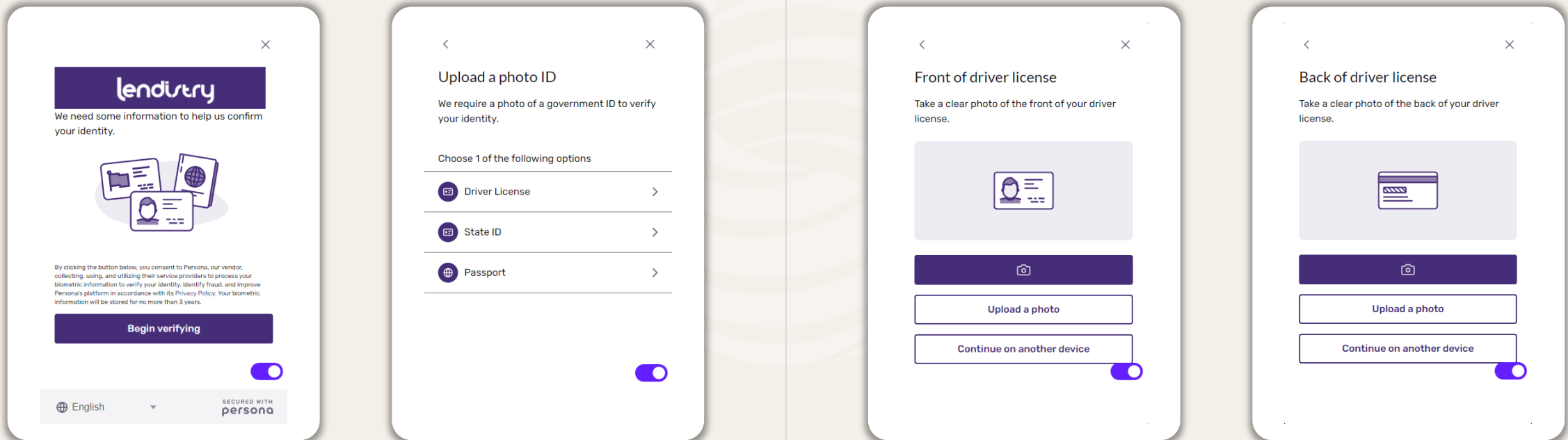
Tip #4: Review Best Practices to Successfully Complete Persona

Step 1

Click on “**Begin Verifying**,” and then select the type of government-issued ID you will use to verify your identity.

Step 2

Take or upload a picture of the **front** side of your ID. Select “Use this File” to continue. See [page 18](#) for best practices on how to complete this step.

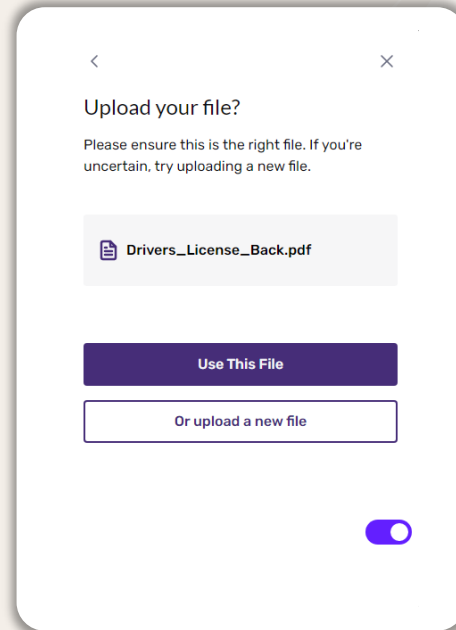
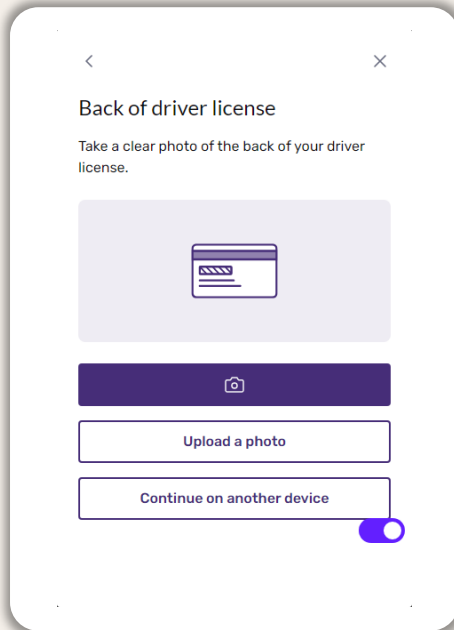


Continued next page.

Tip #4: Review Best Practices to Successfully Complete Persona

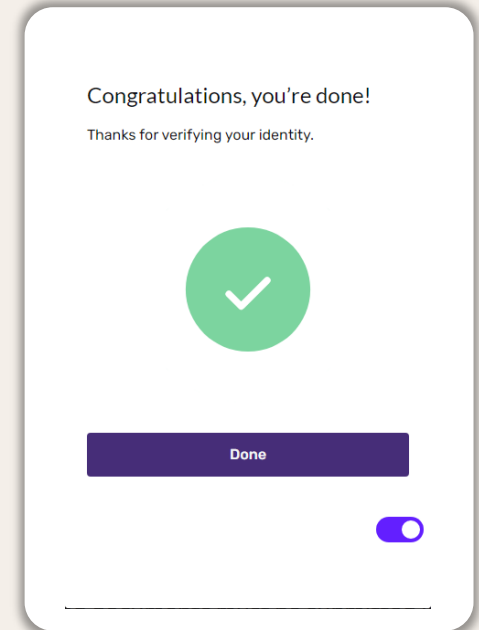
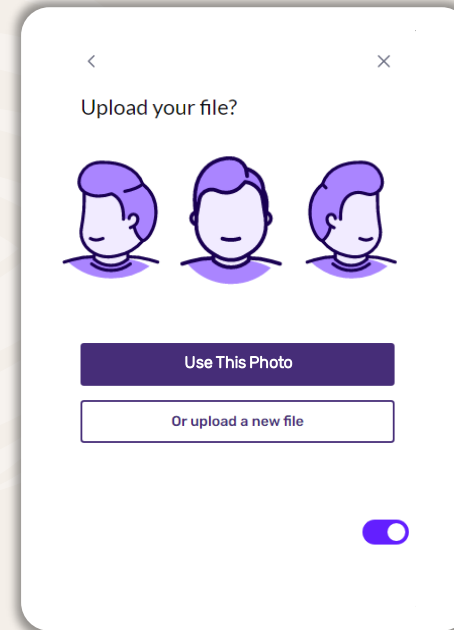
Step 3

Take or upload a picture of the **back** side of your ID. Select “Use this File” to continue. See [page 18](#) for best practices on how to complete this step.



Step 4

Using a **front-facing** device with a camera, follow the prompt on the screen to take a selfie by looking forward, left, and then right. See [page 18](#) for best practices on how to complete this step. Once complete, select “Done” and you will be redirected to the application.



How to Start an Application

**SMALL BUSINESS
DISASTER RECOVERY FUND**

APPLICATION PORTAL POWERED BY LENDISTRY



**LOS ANGELES AREA
CHAMBER OF COMMERCE
FOUNDATION**

Apply for this Program at www.LAChamberRecoveryFund.com/apply.

To access and submit the application, you are required to create an account for the Application Portal. You can do this by clicking “**Create a New Account.**”

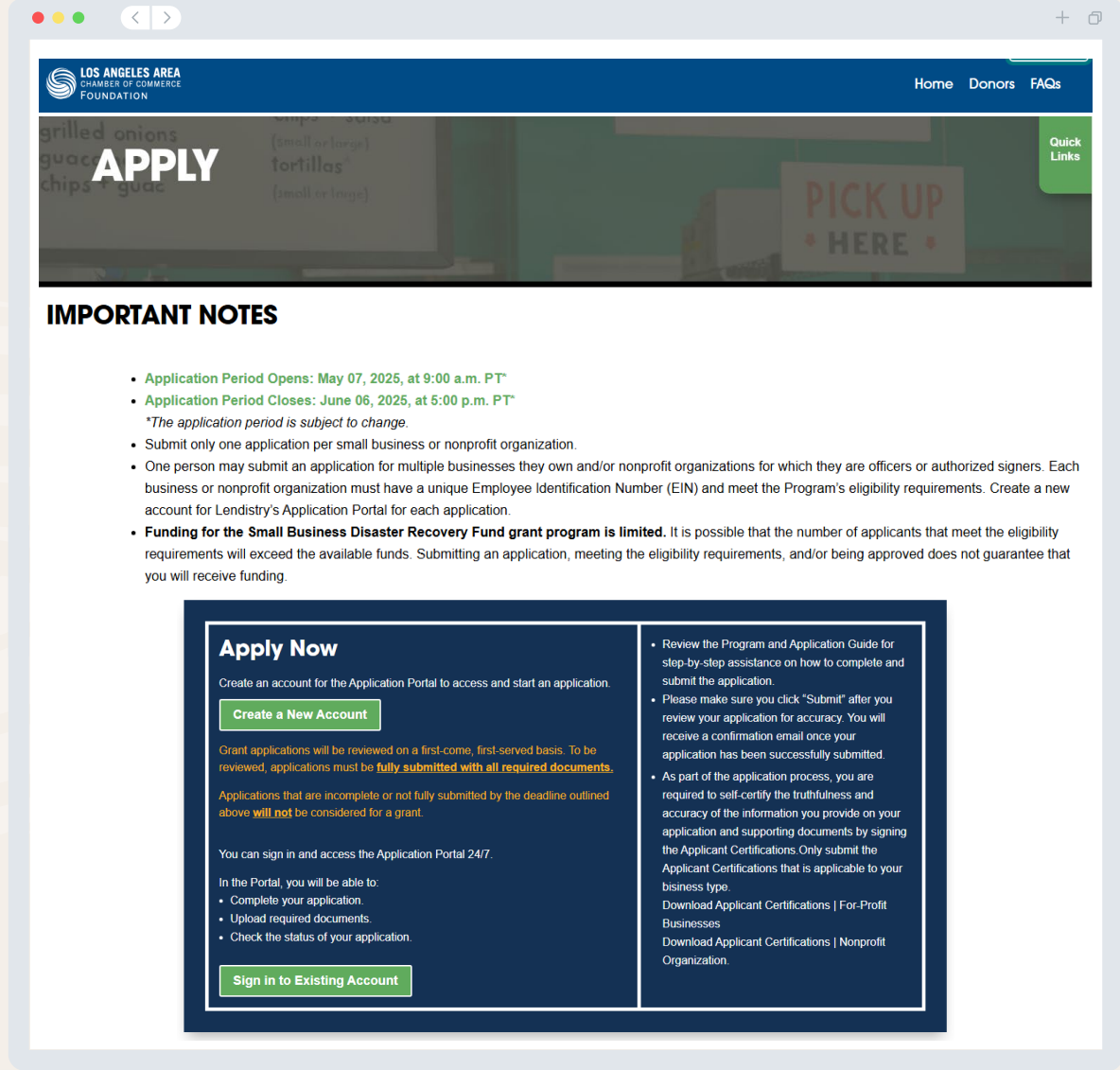
You can access the Application Portal 24/7 by clicking “**Sign in to Existing Account.**”

In the Portal, you will be able to:

- Complete your application.
- Upload required documents.
- Check the status of your application.

Applications that are incomplete or not submitted by the due date will not be considered for a grant.

- Please make sure you click “Submit Application for Review” after you review your application for accuracy. You will receive a confirmation email once your application has been successfully submitted.



LOS ANGELES AREA
CHAMBER OF COMMERCE
FOUNDATION

Home Donors FAQs

APPLY

Quick Links

IMPORTANT NOTES

- **Application Period Opens: May 07, 2025, at 9:00 a.m. PT***
- **Application Period Closes: June 06, 2025, at 5:00 p.m. PT***
*The application period is subject to change.
- Submit only one application per small business or nonprofit organization.
- One person may submit an application for multiple businesses they own and/or nonprofit organizations for which they are officers or authorized signers. Each business or nonprofit organization must have a unique Employee Identification Number (EIN) and meet the Program's eligibility requirements. Create a new account for Lendistry's Application Portal for each application.
- **Funding for the Small Business Disaster Recovery Fund grant program is limited.** It is possible that the number of applicants that meet the eligibility requirements will exceed the available funds. Submitting an application, meeting the eligibility requirements, and/or being approved does not guarantee that you will receive funding.

Apply Now

Create an account for the Application Portal to access and start an application.

Create a New Account

Grant applications will be reviewed on a first-come, first-served basis. To be reviewed, applications must be **fully submitted with all required documents.**

Applications that are incomplete or not fully submitted by the deadline outlined above **will not** be considered for a grant.

You can sign in and access the Application Portal 24/7.

In the Portal, you will be able to:

- Complete your application.
- Upload required documents.
- Check the status of your application.

Sign in to Existing Account

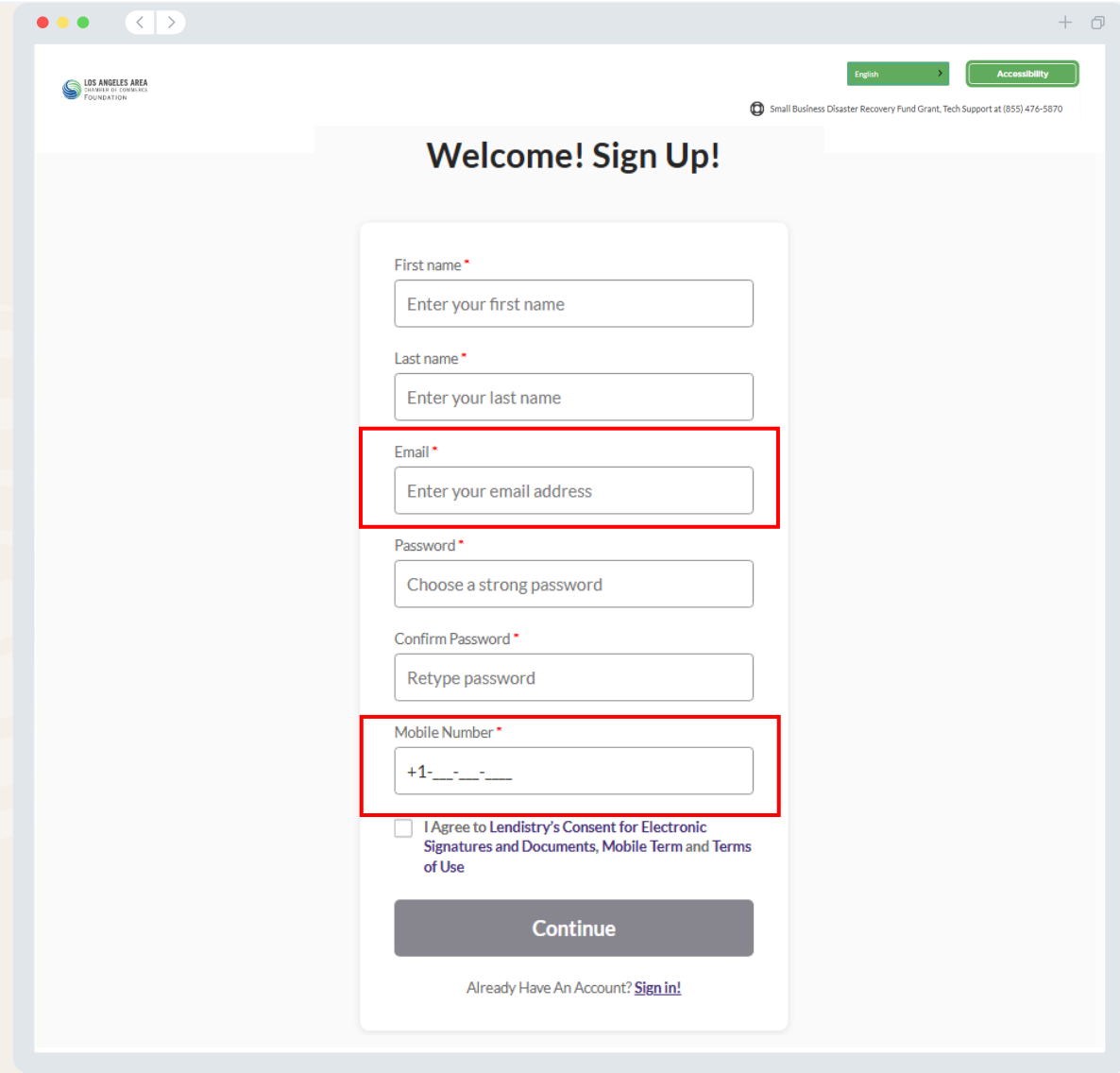
- Review the Program and Application Guide for step-by-step assistance on how to complete and submit the application.
- Please make sure you click "Submit" after you review your application for accuracy. You will receive a confirmation email once your application has been successfully submitted.
- As part of the application process, you are required to self-certify the truthfulness and accuracy of the information you provide on your application and supporting documents by signing the Applicant Certifications. Only submit the Applicant Certifications that is applicable to your business type.
Download Applicant Certifications | For-Profit Businesses
Download Applicant Certifications | Nonprofit Organization.

Create an Account for the Application Portal

Register the email address and mobile phone number of the individual owner or officer identified as the authorized signer with authority to submit an application and execute documents on behalf of the small business or nonprofit organization applying to receive a grant.

in the application (see [page 27](#) for reference). This is where you will receive important information and status updates regarding your application.

Signing into the Application Portal requires Multi-Factor Authentication. Each time you sign in, a unique confirmation code will be texted to the mobile number that you registered. You will need this code to access your account.



Welcome! Sign Up!

First name *

Enter your first name

Last name *

Enter your last name

Email *

Enter your email address

Password *

Choose a strong password

Confirm Password *

Retype password

Mobile Number *

+1-__-__-__

☐ I Agree to Lendistry's Consent for Electronic Signatures and Documents, Mobile Term and Terms of Use

Continue

Already Have An Account? [Sign In!](#)

Set Your Security Questions in Application Portal

You will be required to set a series of security questions to protect and allow you to unlock your account if there were too many failed attempts to access it.

The security questions are meant to prevent unauthorized access to your Portal account. You can select any question available in the drop-down menu; however, it is important that you select questions and answers that are unique to you.

- Do not share the answers with any other individuals.
- Make note of the answers to your security questions. They are case-sensitive, and you will need to enter them exactly as you set them when unlocking your account.

Review [pages 52-56](#) for instructions on how to troubleshoot or unlock your account.

Security Questions

This is in place to provide an additional layer of security and privacy to your data on our platform.

Security Question 1 *

Answer 1 *

Security Question 2 *

Answer 2 *

Security Question 3 *

Answer 3 *

Register

Already Have An Account? [Sign in!](#)

The Application Process

**SMALL BUSINESS
DISASTER RECOVERY FUND**

APPLICATION PORTAL POWERED BY LENDISTRY



**LOS ANGELES AREA
CHAMBER OF COMMERCE
FOUNDATION**

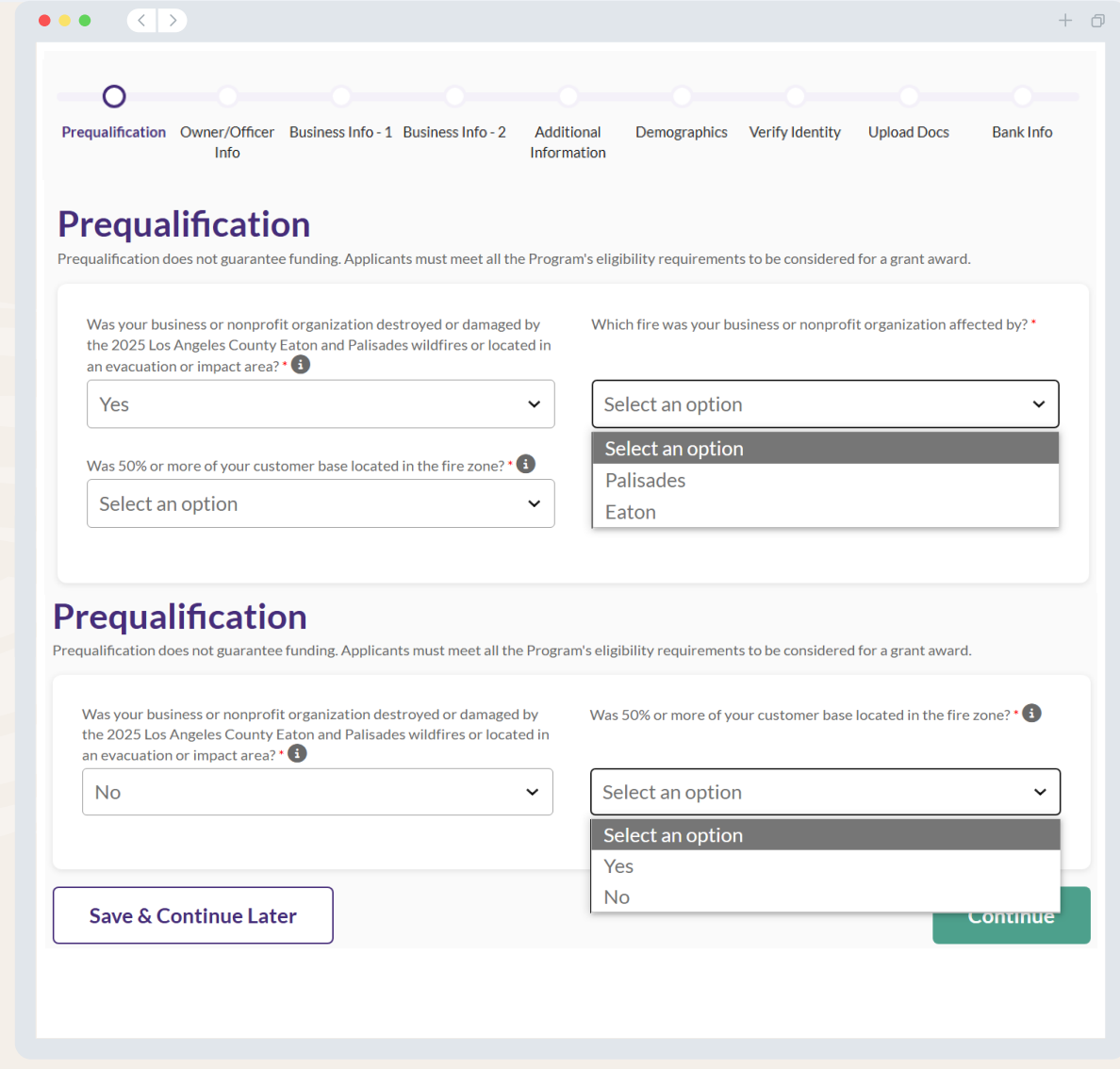
Prequalification

Prequalification does not guarantee funding. Applicants must meet all the Program's eligibility requirements to be considered for a grant award.

1. Was your business or nonprofit organization destroyed or damaged by the 2025 Los Angeles County Eaton and Palisades wildfires or located in an evacuation area?¹
 - Yes
 - Which fire was your business or nonprofit organization affected by?
 - Palisades
 - Eaton
 - No
 - Was 50% or more of your customer base located in the fire zone?²
 - Yes
 - No

¹ Eaton and Palisades Wildfire Disaster Impact & Evacuation Areas: 90049, 90263, 90265, 90272, 90290, 91001, 91023, 91024, 91011, 91104, 91107

² The group of customers to whom your business or nonprofit organization provides goods or services



The screenshot shows a web application interface for the Prequalification step of a grant application. At the top, a progress bar indicates the current step is 'Prequalification', followed by 'Owner/Officer Info', 'Business Info - 1', 'Business Info - 2', 'Additional Information', 'Demographics', 'Verify Identity', 'Upload Docs', and 'Bank Info'. The main heading is 'Prequalification', followed by a disclaimer: 'Prequalification does not guarantee funding. Applicants must meet all the Program's eligibility requirements to be considered for a grant award.'

The form contains two sections. The first section asks: 'Was your business or nonprofit organization destroyed or damaged by the 2025 Los Angeles County Eaton and Palisades wildfires or located in an evacuation or impact area?'. It has a dropdown menu with 'Yes' selected. To the right, it asks: 'Which fire was your business or nonprofit organization affected by?'. It has a dropdown menu with 'Select an option' selected, and a list showing 'Palisades' and 'Eaton'. Below this, it asks: 'Was 50% or more of your customer base located in the fire zone?'. It has a dropdown menu with 'Select an option' selected.

The second section is identical but with the first question dropdown set to 'No'. At the bottom left is a 'Save & Continue Later' button, and at the bottom right is a green 'Continue' button.

Owner/Officer Information

The owner or officer identified as an authorized signer in this section will receive communication from Lendistry via email and phone to provide updates and/or request additional information for the application. Unresponsiveness from this individual may result in the application being withdrawn and/or declined from the Program.

1. Owner/Officer Legal First Name
2. Owner/Officer Legal Last Name
3. Owner/Officer Email
4. Owner/Officer Residential Address Line 1 & 2 (This must be a physical address. P.O. boxes and virtual addresses will not be accepted for this application.)
5. Owner/Officer Residential City
6. Owner/Officer Residential State
7. Owner/Officer Residential Zip Code
8. Is the mailing address of the Owner/Officer different than the residential address?
 - Owner/Officer Mailing Address Line 1 & 2

Continued next page.

The screenshot shows a web browser window displaying the 'Owner Or Officer Information' section of a Lendistry application. At the top, a progress bar indicates the current step is 'Owner/Officer Info', with previous steps like 'Prequalification' and 'Business Info' completed. The form title is 'Owner Or Officer Information', followed by a disclaimer: 'The owner or officer identified as an authorized signer in this section will receive communication from Lendistry via email and phone to provide updates and/or request additional information for the application. Unresponsiveness from this individual may result in the application being withdrawn and/or declined from the Program.'

The form is titled 'Owner's Details' and contains several input fields and a dropdown menu:

- Owner/Officer Legal First Name ***: Text input field.
- Owner/Officer Legal Last Name ***: Text input field.
- Owner/Officer Email ***: Text input field.
- Owner/Officer Residential Address Line 1 (This must be a physical address. P.O. boxes and virtual addresses will not be accepted for this application.) ***: Text input field with a 'Search...' placeholder.
- Is the mailing address of the Owner/Officer different than the residential address? ***: Dropdown menu with 'Select an option'.
- Owner/Officer Preferred Phone Number ***: Text input field.
- Owner/Officer Preferred First Name**: Text input field.
- Owner/Officer Date of Birth ***: Fields for 'Month', 'Day', and 'Year'.
- Owner/Officer Social Security Number (SSN) or Individual Taxpayer Identification Number (ITIN) ***: Text input field with a mask 'XXX-XX-XXXX'.
- Owner/Officer Preferred Language for Verbal Communication 1**: Dropdown menu with 'Select an option'.
- Percentage (%) of Ownership (0% for all nonprofit organizations) ***: Text input field.
- ☐ **I accept the SMS/Text Policy 1**: Checkbox with a link to the policy.

At the bottom of the form, there are three buttons: 'Save Applicant' (purple), 'Save & Continue Later' (white with purple border), and 'Continue' (green).

Owner/Officer Information

The owner or officer identified as an authorized signer in this section will receive communication from Lendistry via email and phone to provide updates and/or request additional information for the application. Unresponsiveness from this individual may result in the application being withdrawn and/or declined from the Program.

9. Owner/Officer Preferred Phone Number
10. Owner/Officer Preferred First Name (Optional)
11. Owner/Officer Date of Birth
12. Owner/Officer Social Security Number (SSN) or Individual Taxpayer Identification Number (ITIN)¹
13. Owner/Officer Preferred Language for Verbal Communication²
14. Percentage (%) of Ownership (0% for all nonprofit organizations)
15. I accept the SMS/Text policy³

¹ This information is needed to confirm that the Applicant is eligible to receive federal funds.

² Language assistance is available in Armenian, Chinese (Simplified), Chinese (Traditional), English, Spanish, and Tagalog through our Customer Experience Center. Written communication, such as email, is only available in English.

³ Status updates for your grant application may be provided by SMS/text; to receive updates by SMS/text, please provide consent after reading the disclosure attached

The screenshot shows a web application interface for "Owner Or Officer Information". At the top, a progress bar indicates the current step is "Owner/Officer Info", with other steps like "Prequalification", "Business Info - 1", "Business Info - 2", "Additional Information", "Demographics", "Verify Identity", "Upload Docs", and "Bank Info" following. The form is titled "Owner Or Officer Information" and includes a disclaimer: "The owner or officer identified as an authorized signer in this section will receive communication from Lendistry via email and phone to provide updates and/or request additional information for the application. Unresponsiveness from this individual may result in the application being withdrawn and/or declined from the Program." The form is divided into two columns. The left column contains fields for "Owner/Officer Legal First Name", "Owner/Officer Email", "Is the mailing address of the Owner/Officer different than the residential address?" (a dropdown menu), "Owner/Officer Preferred First Name", "Owner/Officer Social Security Number (SSN) or Individual Taxpayer Identification Number (ITIN)", and "Percentage (%) of Ownership (0% for all nonprofit organizations)". The right column contains fields for "Owner/Officer Legal Last Name", "Owner/Officer Residential Address Line 1 (This must be a physical address. P.O. boxes and virtual addresses will not be accepted for this application.)", "Owner/Officer Preferred Phone Number", "Owner/Officer Date of Birth" (with separate dropdowns for Month, Day, and Year), and "Owner/Officer Preferred Language for Verbal Communication". At the bottom right, there is a checkbox for "I accept the SMS/Text Policy". Two buttons are at the bottom: "Save & Continue Later" and "Save Applicant". A "Continue" button is at the bottom right.

Section 3: Business/Nonprofit Information 1

Business or Nonprofit Organization Information

The information provided in this section will be validated using, but not limited to, the required documents uploaded with the application. We will contact the owner or officer identified as the authorized signer in the previous section if additional information and/or documentation is needed. Unresponsiveness from this individual may result in the application being withdrawn and/or declined from the Program.

1. Legal Business/Nonprofit Organization Name
2. Doing Business As (DBA). Enter "N/A" if not applicable
3. Impacted Business Address Line 1 & 2 (This must be a physical address. P.O. boxes and virtual addresses will not be accepted for this application.)¹
4. Is the business mailing address different than Impacted Business Address?¹
 - No
 - Yes
 - Business Mailing Address Line 1 & 2
5. Business Phone Number
6. Are you a for-profit business or nonprofit organization?
 - For-Profit Business
 - Nonprofit Organization

¹The impacted business address is the location that was directly impacted by the 2025 Los Angeles County Eaton and Palisades wildfires.

Continued next page.

The screenshot shows a web browser window displaying the 'Business Or Nonprofit Organization Information' form. At the top, a progress bar indicates the current step is 'Business Info - 1', with previous steps like 'Prequalification' and 'Owner/Officer Info' completed. The form itself is divided into two columns. The left column includes fields for 'Legal Business/Nonprofit Organization Name', 'Impacted Business Address Line 1 & 2' (with a search bar), 'Business Phone Number', 'Entity Type', and 'Date of Business Registration in California'. The right column includes fields for 'Doing business as (DBA)', 'Is the business mailing address different than Impacted Business Address?', 'Are you a for-profit business or nonprofit organization?', 'State of Formation', 'Business/Nonprofit Organization Website URL', and 'Annual gross revenue reported on your 2023 federal business tax return'. At the bottom, there are two buttons: 'Save & Continue Later' and 'Continue'.

Section 3: Business/Nonprofit Information 1

Business or Nonprofit Organization Information

The information provided in this section will be validated using, but not limited to, the required documents uploaded with the application. We will contact the owner or officer identified as the authorized signer in the previous section if additional information and/or documentation is needed. Unresponsiveness from this individual may result in the application being withdrawn and/or declined from the Program.

7. Business Entity Type¹

- If applicant selects For-Profit Business:
 - Sole Proprietor
 - Independent Contractor
 - LLC
 - C-Corp
 - S-Corp
 - Partnership
 - Limited Liability Partnership
- If applicant selects Nonprofit Organization
 - 501(c)(3)
 - Other

8. State of Formation

9. Date of Business Registration²

¹Nonprofit organizations are required to be in good standing with the California Department of Justice's Registry of Charities and Fundraisers to apply for this Program

²Use the date your business or nonprofit organization was first registered with the California Secretary of State or licensed to do business in the applicable California city of county, or state entity

Continued next page.

The screenshot shows a web application interface for the 'Business Or Nonprofit Organization Information' section. At the top, a progress bar indicates the current step is 'Business Info - 1', with previous steps like 'Prequalification' and 'Owner/Officer Info' marked as complete. The form itself is titled 'Business Or Nonprofit Organization Information' and includes a disclaimer about validation. The form fields are organized into two columns. The left column includes: 'Legal Business/Nonprofit Organization Name' (text input), 'Impacted Business Address Line 1' (text input with a search bar), 'Business Phone Number' (text input with a '+1-' prefix), 'Entity Type' (dropdown menu), and 'Date of Business Registration in California' (date picker with month, day, and year fields). The right column includes: 'Doing business as (DBA). Enter N/A if not applicable.' (text input), 'Is the business mailing address different than Impacted Business Address?' (dropdown menu), 'Are you a for-profit business or nonprofit organization?' (dropdown menu), 'State of Formation' (dropdown menu), 'Business/Nonprofit Organization Website URL. Enter N/A if your business or nonprofit organization does not have a website.' (text input), and 'Annual gross revenue reported on your 2023 federal business tax return' (text input). At the bottom of the form, there are two buttons: 'Save & Continue Later' and 'Continue'.

Section 3: Business/Nonprofit Information 1

Business or Nonprofit Organization Information

The information provided in this section will be validated using, but not limited to, the required documents uploaded with the application. We will contact the owner or officer identified as the authorized signer in the previous section if additional information and/or documentation is needed. Unresponsiveness from this individual may result in the application being withdrawn and/or declined from the Program.

10. Business/Nonprofit Organization Website URL. Enter "N/A" if your business or nonprofit organization does not have a website.

11. Does your business or nonprofit organization have an Employer Identification Number (EIN)?

- Yes
 - Employer Identification Number (EIN)¹
- No
 - Tax Identification Number (SSN/ITIN)²

12. Annual gross revenue for calendar year 2023 as reported to the IRS³

- Applicant can input any amount

¹The Employer Identification Number (EIN) confirms the Applicant is eligible to receive federal funds

²This information is needed to confirm that the Applicant is eligible to receive federal funds

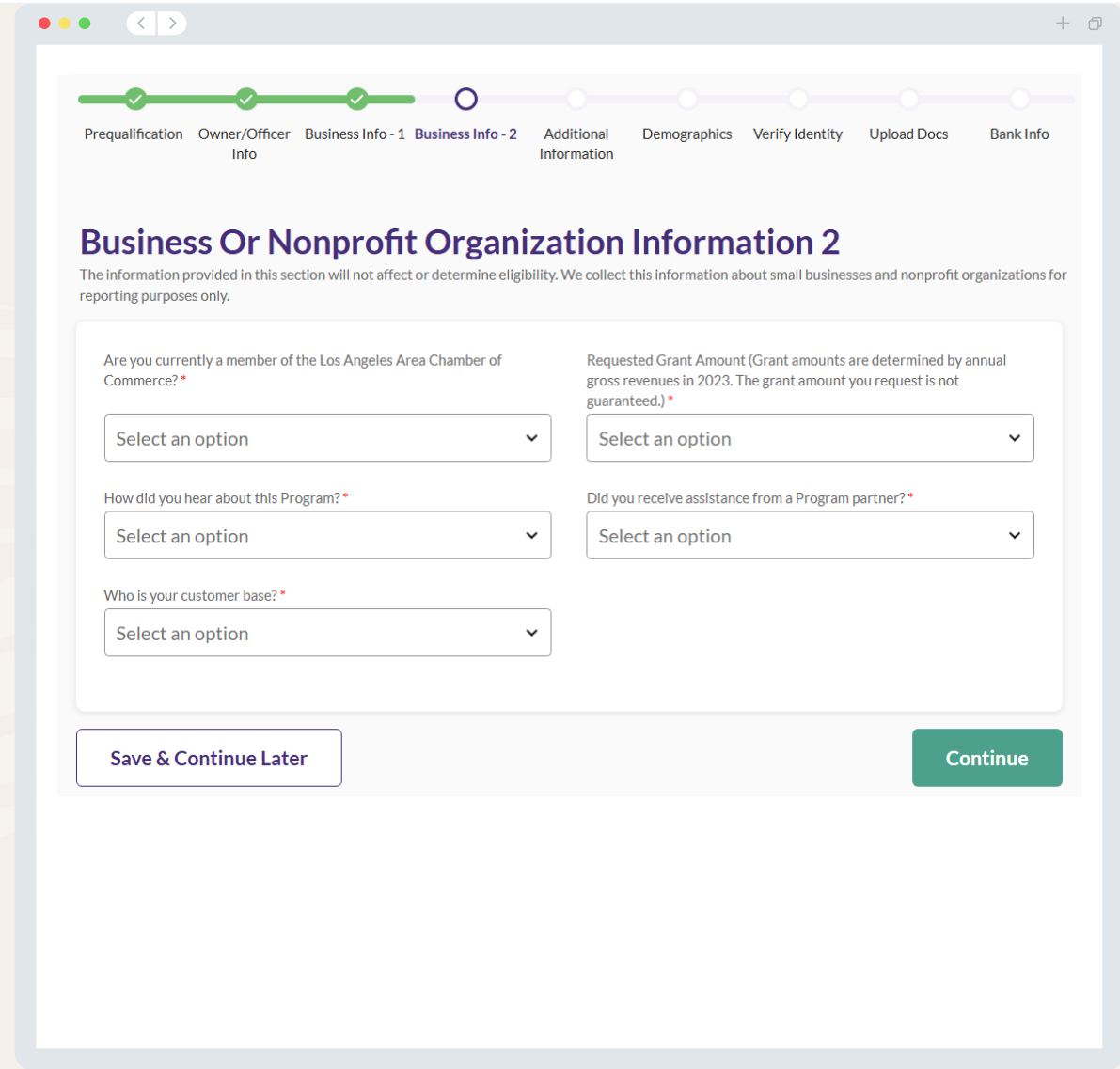
³Business Tax Returns for for-profit businesses or Form 990 for nonprofit organizations.

The screenshot shows a web application interface for the 'Business Or Nonprofit Organization Information' section. At the top, a progress bar indicates the current step is 'Business Info - 1', with previous steps like 'Prequalification' and 'Owner/Officer Info' completed. The form contains several fields: 'Legal Business/Nonprofit Organization Name', 'Doing business as (DBA)', 'Impacted Business Address Line 1' (with a search bar), 'Business Phone Number', 'Entity Type', 'State of Formation', 'Date of Business Registration in California' (with month, day, and year dropdowns), 'Business/Nonprofit Organization Website URL', 'Does your business or nonprofit organization have an Employer Identification Number (EIN)?', and 'Annual revenue for calendar year 2023 as reported to the IRS'. Each field has a red asterisk indicating it is required. At the bottom, there are two buttons: 'Save & Continue Later' and 'Continue'.

Business Or Nonprofit Organization Information 2

The information provided in this section will not affect or determine eligibility. We collect this information about small businesses and nonprofit organizations for reporting purposes only.

1. Are you currently a member of the Los Angeles Area Chamber of Commerce
 - Yes
 - No
2. Requested Grant Amount (Grant amounts are determined by annual gross revenues in 2023. The grant amount you request is not guaranteed.)
 - \$10,000
 - \$15,000
 - \$25,000



The screenshot shows a web application interface for the 'Business Or Nonprofit Organization Information 2' section. At the top, a progress bar indicates the current step is 'Business Info - 2', with previous steps like 'Prequalification' and 'Owner/Officer Info' completed. The form contains three columns of questions, each with a dropdown menu for the answer. The questions are: 'Are you currently a member of the Los Angeles Area Chamber of Commerce?', 'Requested Grant Amount', 'How did you hear about this Program?', 'Did you receive assistance from a Program partner?', and 'Who is your customer base?'. At the bottom, there are two buttons: 'Save & Continue Later' and 'Continue'.

Progress bar: Prequalification (✓), Owner/Officer Info (✓), Business Info - 1 (✓), **Business Info - 2** (○), Additional Information (○), Demographics (○), Verify Identity (○), Upload Docs (○), Bank Info (○).

Business Or Nonprofit Organization Information 2

The information provided in this section will not affect or determine eligibility. We collect this information about small businesses and nonprofit organizations for reporting purposes only.

Are you currently a member of the Los Angeles Area Chamber of Commerce? *	Requested Grant Amount (Grant amounts are determined by annual gross revenues in 2023. The grant amount you request is not guaranteed.) *
Select an option ▼	Select an option ▼
How did you hear about this Program? *	Did you receive assistance from a Program partner? *
Select an option ▼	Select an option ▼
Who is your customer base? *	
Select an option ▼	

Buttons: Save & Continue Later, Continue

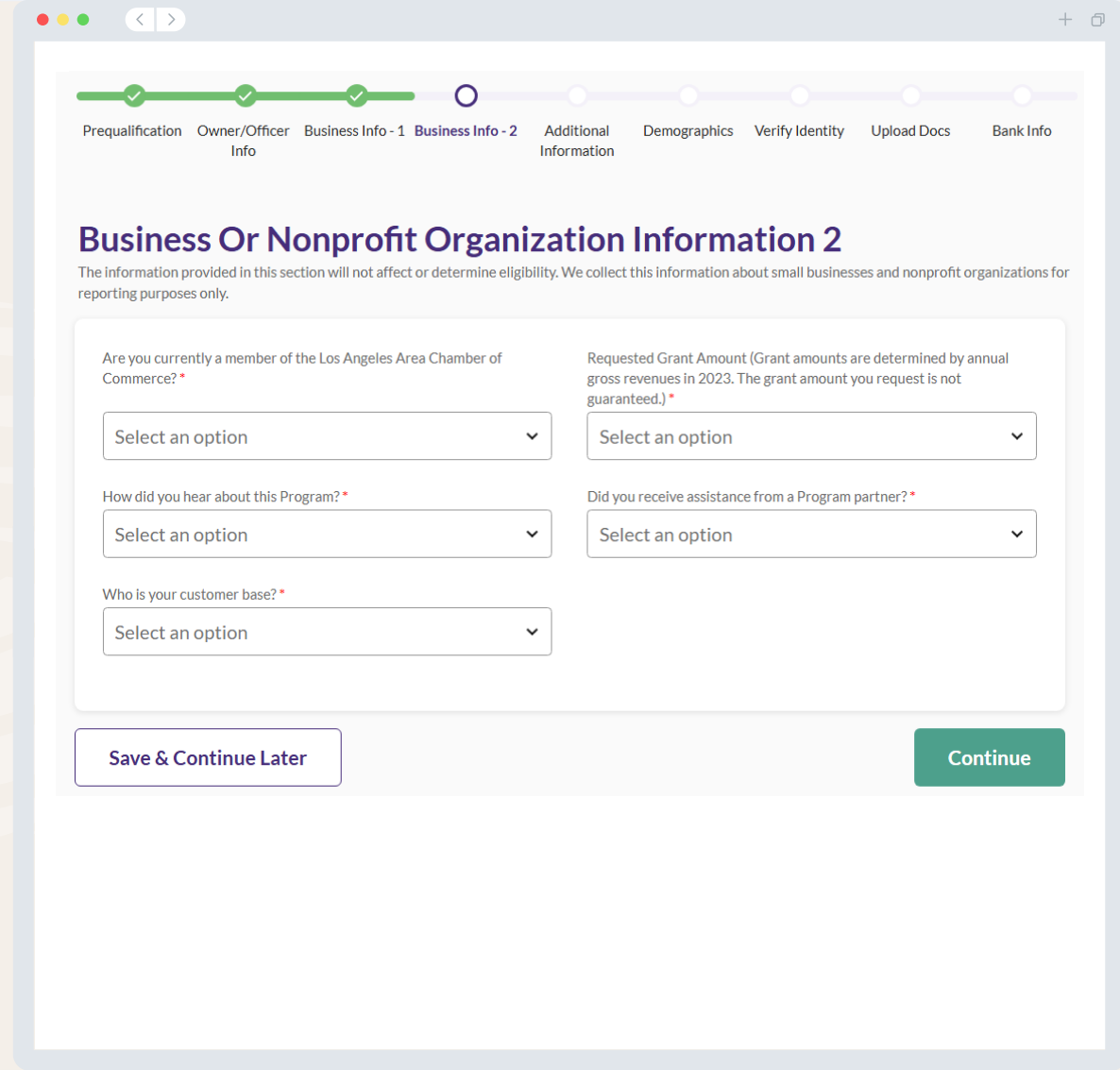
Business Or Nonprofit Organization Information 2

The information provided in this section will not affect or determine eligibility. We collect this information about small businesses and nonprofit organizations for reporting purposes only.

3. How did you hear about this Program?

- Program Website
- Lendistry Website
- Los Angeles Area Chamber of Commerce Website
- Social Media (Facebook, Instagram, LinkedIn, X, TikTok, Youtube, etc.)
- The News- TV, newspaper, online
- Word of Mouth (family, friend, etc.)
- Workplace
- School
- Radio or Podcast
- Government Resource Website
- In-Person Event
- Email
- TV/Commercial
- Search engine (Google, Bing, etc.)
- Other
- N/A

Continued next page.



Business Or Nonprofit Organization Information 2

The information provided in this section will not affect or determine eligibility. We collect this information about small businesses and nonprofit organizations for reporting purposes only.

Are you currently a member of the Los Angeles Area Chamber of Commerce? *

Select an option

Requested Grant Amount (Grant amounts are determined by annual gross revenues in 2023. The grant amount you request is not guaranteed.) *

Select an option

How did you hear about this Program? *

Select an option

Did you receive assistance from a Program partner? *

Select an option

Who is your customer base? *

Select an option

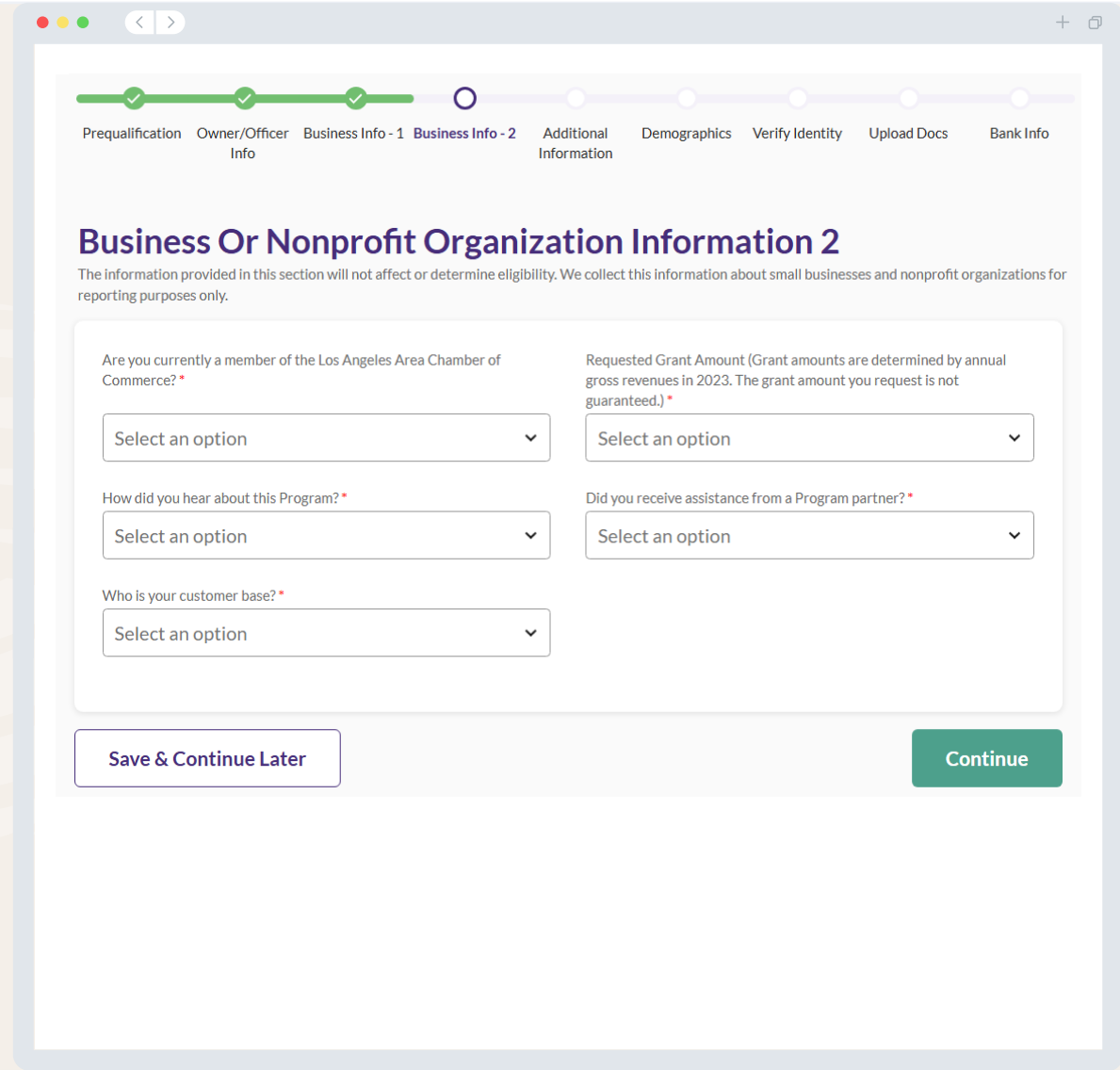
Save & Continue Later

Continue

Business Or Nonprofit Organization Information 2

The information provided in this section will not affect or determine eligibility. We collect this information about small businesses and nonprofit organizations for reporting purposes only.

4. Did you receive assistance from a Program partner?
 - I did not use a partner
 - Asian Business Association of LA (ABALA)
 - California Black Chamber of Commerce
 - California Association for Micro Enterprise Opportunity (CAMEO_
 - California Hispanic Chamber of Commerce
 - LA SBDC
 - The Center by Lendistry
 - Vermont Slauson EDC
 - Other
5. Who is your customer base?
 - Business-to-Business
 - Business-to-Customer
 - Both
 - Unsure



Business Or Nonprofit Organization Information 2

The information provided in this section will not affect or determine eligibility. We collect this information about small businesses and nonprofit organizations for reporting purposes only.

Are you currently a member of the Los Angeles Area Chamber of Commerce? *

Select an option

Requested Grant Amount (Grant amounts are determined by annual gross revenues in 2023. The grant amount you request is not guaranteed.) *

Select an option

How did you hear about this Program? *

Select an option

Did you receive assistance from a Program partner? *

Select an option

Who is your customer base? *

Select an option

Save & Continue Later

Continue

Additional Information

Additional Information is needed to determine eligibility

1. Was your business or nonprofit organization registered to do business legally in the state of California on or before June 01, 2023?
 - Yes
 - No
2. Is your business currently open and operating?
 - Yes
 - No
3. Does your business plan to reopen at the impacted address?¹
 - Yes
 - No
4. If the business will not reopen at the impacted address, does your business plan to reopen in the affected area?
 - Yes, Palisades
 - Yes, Eaton
 - No, there is no plan to reopen the business
 - No, the business is planning to relocate to a new area outside of the Palisades or Eaton fire area

¹ The impacted business address is the location that was directly impacted by the 2025 Los Angeles County Eaton and Palisades wildfires.

Progress bar: Prequalification, Owner/Officer Info, Business Info - 1, Business Info - 2, **Additional Information**, Demographics, Verify Identity, Upload Docs, Bank Info

Additional Information Is Needed To Determine Eligibility

Was your business or nonprofit organization registered to do business legally in the state of California on or before June 01, 2023? *

Select an option

Select an option

Yes

No

Is your business currently operating? *

Select an option

Continue

Additional Information Is Needed To Determine Eligibility

Was your business or nonprofit organization registered to do business legally in the state of California on or before June 01, 2023? *

Yes

Is your business currently operating? *

No

Does your business plan to reopen at the impacted address? *

Select an option

Select an option

Yes

No

Continue

Section 6: Demographics

Demographics

The information provided in this section will not determine eligibility. We collect this data for analytical purposes only.

1. Veteran-Owned?
 - Yes
 - No
 - Decline to answer
2. Women-Owned?
 - Yes
 - No
 - Decline to answer
3. Disabled-Owned?
 - Yes
 - No
 - Decline to answer
4. LGBTQIA+ Owned?
 - Yes
 - No
 - Decline to answer

Continued next page.

The screenshot shows a web application interface for the 'Demographics' section. At the top, a progress bar indicates the user's progress through various steps: Prequalification, Owner/Officer Info, Business Info - 1, Business Info - 2, Additional Information, Demographics (current step), Verify Identity, Upload Docs, and Bank Info. The 'Demographics' section is titled and includes a disclaimer: 'The information provided in this section will not determine eligibility. We collect this data for analytic purposes only.' Below this, there are several dropdown menus for selection: 'Veteran-Owned?', 'Women-Owned?', 'Disabled-Owned?', 'LGBTQIA+-Owned?', 'Owner/Officer Race', and 'Owner/Officer Ethnicity'. Each dropdown has a 'Select an option' placeholder. There is also a text input field for 'NAICS Code' with an information icon and a link to 'Search for Your NAICS Code'. At the bottom of the form, there are two buttons: 'Save & Continue Later' and 'Continue'.

Section 6: Demographics

Demographics

The information provided in this section will not determine eligibility. We collect this data for analytical purposes only.

5. Owner/Officer Race

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or Other Pacific Islander
- White
- Other
- Multi-Racial
- Decline to Answer

6. Owner/Officer Ethnicity

- Hispanic or Latino
- Non-Hispanic or Latino
- Decline to Answer

7. NAICS Code¹

- Search for Your NAICS Code

¹The NAICS Code System is used by Federal Statistical Agencies to collect, analyze, and publish statistical data related to the U.S. Economy. NAICS is a Self-Assigned System; no one assigns you a NAICS Code. What this means is a company selects the code that best depicts their primary business activity and then uses it when asked for their code. Your historic NAICS appears on your business tax return.

The screenshot shows a web application interface for the 'Demographics' section. At the top, a progress bar indicates the user's progress through various steps: Prequalification, Owner/Officer Info, Business Info - 1, Business Info - 2, Additional Information, Demographics (current step), Verify Identity, Upload Docs, and Bank Info. The 'Demographics' section title is prominently displayed, followed by a disclaimer: 'The information provided in this section will not determine eligibility. We collect this data for analytic purposes only.' Below this, there are several dropdown menus for selection: 'Veteran-Owned?'*, 'Women-Owned?'*, 'Disabled-Owned?'*, 'LGBTQIA+-Owned?'*, 'Owner/Officer Race*', and 'Owner/Officer Ethnicity*'. Each dropdown has a 'Select an option' placeholder. There is also a text input field for 'NAICS Code' with an information icon and a link to 'Search for Your NAICS Code'. At the bottom of the form, there are two buttons: 'Save & Continue Later' and 'Continue'.

Identity Verification with Persona

In this section, you will need to verify your identity using Persona by uploading or taking a picture of your valid government-issued ID.

Acceptable forms of government-issued ID include:

- Driver's License
- State ID or Foreign Matricula Card
- U.S. Passport or Foreign Passport
- Tribal ID

You will also need to scan your face on a device with a front-facing camera. Review [slides 18-20](#) for best practices to successfully complete Persona.

What is Persona?

Persona is a third-party platform utilized by Lendistry in its fraud prevention and mitigation process. The Persona platform enables Lendistry to verify an individual's identity and protect against identity spoofing by automatically comparing the individual's selfie to their ID portrait with a 3-point composite and biometric liveness check.

The screenshot shows a web browser window with a progress bar at the top. The progress bar has 10 steps: Prequalification, Owner/Officer Info, Business Info - 1, Business Info - 2, Additional Information, Demographics, Verify Identity (current step), Upload Docs, and Bank Info. The 'Verify Identity' step is highlighted with a purple circle. Below the progress bar, the heading 'ID Verification' is displayed. In the center, there is a large blue circle with a white 'P' inside. Below this, the text reads: 'We need to verify your identity.' followed by 'You will need to verify your identity by uploading a picture of your valid government-issued ID and taking a selfie using a device with a front-facing camera using [Persona](#).' Below this, it says: 'You are required to upload a photo of your government-issued ID. The photo must be less than 15mb and between 200-15,000 pixels.' At the bottom, there are two buttons: 'Start Verification with Persona' (a dark purple button) and 'Save & Continue Later' (a light purple button).

Required Documents to Apply

This list of required documents is not exhaustive. Additional documentation may be required to validate the information provided in this application. Failure to upload all required and/or requested documentation may result in the application being withdrawn and/or declined from the Program.

[Click Here to Review the Required Documents](#)

Continued next page.

Prequalification

Owner/Officer Info

Business Info - 1

Business Info - 2

Additional Information

Demographics

Verify Identity

Upload Docs

Bank Info

Required Documents To Apply

This list of required documents is not exhaustive. Additional documentation may be required to validate the information provided in this application. Failure to upload all required and/or requested documentation may result in the application being withdrawn and/or declined from the Program.

All Documents

Requested

Submitted

Applicant Certifications *

Needed to self-certify the truthfulness and accuracy of the information you provide in your application and supporting documents.

Download the applicant certification

Applicant-Certification

Drag & Drop files or choose a file

Maximum Of 1 File

For-Profit Businesses: 2023 Filed Federal Business Tax Return (all pages, complete, and unaltered) or Nonprofit Organizations: 2023 Form 990 (all pages, complete, and unaltered) *

Needed to verify your annual gross revenue in 2023

Proof-Of-Business-Organization

Drag & Drop files or choose a file

Maximum Of 1 File

Business Secretary of State Registration or Business License *

Needed to verify that you were registered to do business legally in the state of California on or before June 1, 2023.

Proof-Of-Business-Registration

Drag & Drop files or choose a file

Maximum Of 1 File


Upload Documents Later

Save & Return to Summary


Required Documents to Apply

This list of required documents is not exhaustive. Additional documentation may be required to validate the information provided in this application. Failure to upload all required and/or requested documentation may result in the application being withdrawn and/or declined from the Program.

Step 1

Select the upload  icon to locate the document file on your device or drag and drop the file onto the icon.

Step 2

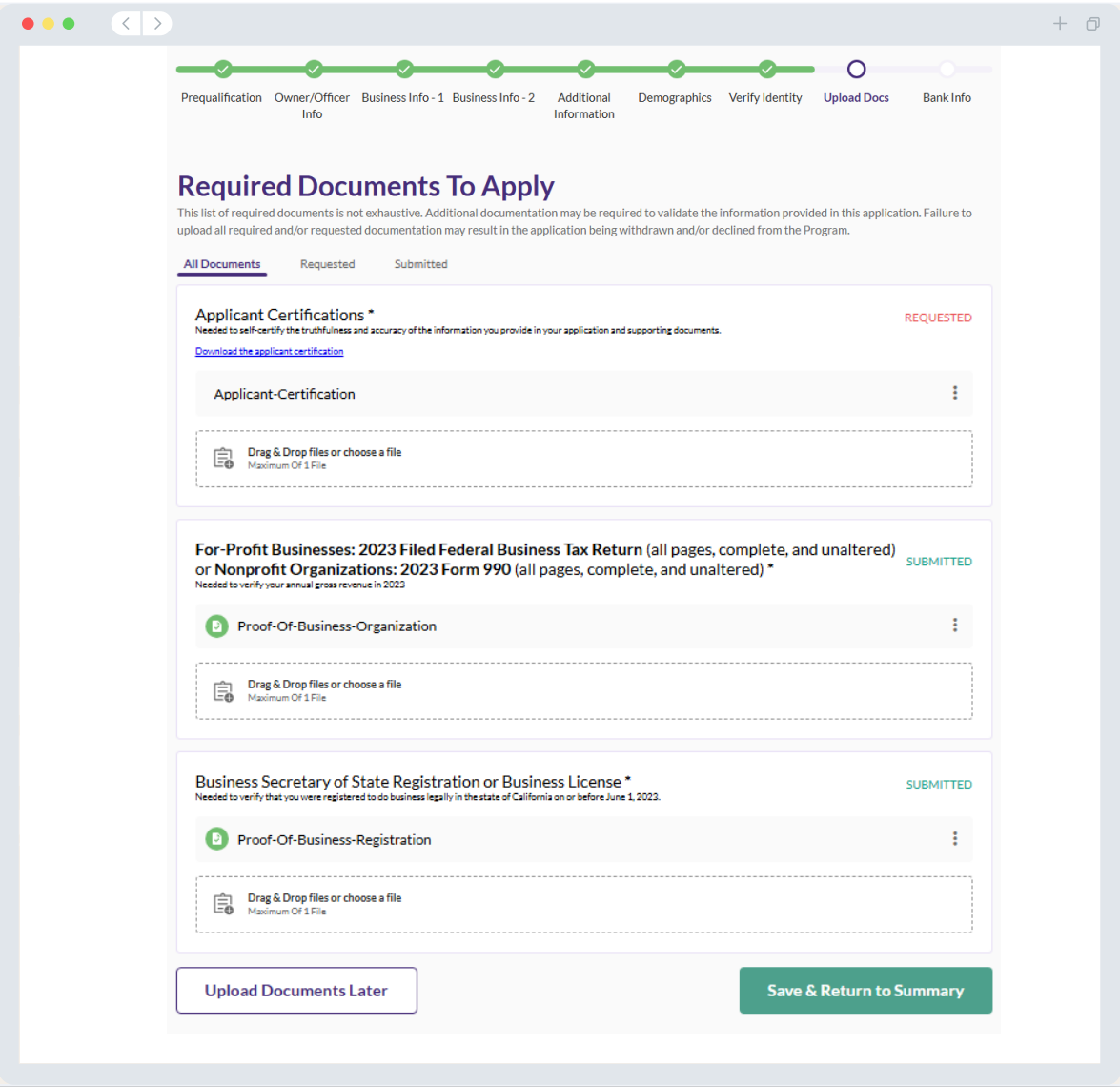
If your file requires a password to be viewed, click on the three dots  and select **“Set Password”** to enter the password. You can also click on the three dots to view, replace, or delete the file.

Step 3

Once your file has been uploaded, its status will change from **REQUESTED** to **SUBMITTED**.

Step 4

Repeat the steps above until all required documents have been uploaded.



The screenshot shows a web application interface for uploading documents. At the top, a progress bar indicates the user's current position in the application process, with steps: Prequalification, Owner/Officer Info, Business Info - 1, Business Info - 2, Additional Information, Demographics, Verify Identity, Upload Docs (current step), and Bank Info. Below the progress bar, the title 'Required Documents To Apply' is displayed, followed by a disclaimer: 'This list of required documents is not exhaustive. Additional documentation may be required to validate the information provided in this application. Failure to upload all required and/or requested documentation may result in the application being withdrawn and/or declined from the Program.' The interface is divided into three tabs: 'All Documents', 'Requested', and 'Submitted'. Under the 'Requested' tab, there are three document entries. The first entry is 'Applicant Certifications *' with a status of 'REQUESTED' and a link to 'Download the applicant certification'. Below it is a file upload area labeled 'Applicant-Certification' with a 'Drag & Drop files or choose a file' button and a note 'Maximum Of 1 File'. The second entry is 'For-Profit Businesses: 2023 Filed Federal Business Tax Return (all pages, complete, and unaltered) or Nonprofit Organizations: 2023 Form 990 (all pages, complete, and unaltered) *' with a status of 'SUBMITTED'. Below it is a file upload area labeled 'Proof-Of-Business-Organization' with a 'Drag & Drop files or choose a file' button and a note 'Maximum Of 1 File'. The third entry is 'Business Secretary of State Registration or Business License *' with a status of 'SUBMITTED'. Below it is a file upload area labeled 'Proof-Of-Business-Registration' with a 'Drag & Drop files or choose a file' button and a note 'Maximum Of 1 File'. At the bottom of the interface, there are two buttons: 'Upload Documents Later' and 'Save & Return to Summary'.

Banking Information

Plaid is a quick and seamless way for you to provide what we need to verify your banking information. It replaces the need to scan and upload documents, making it easier for you, and allows us to provide you with a decision faster.

Why is your banking information needed?

Lendistry uses Plaid, a third-party technology service provider to verify your bank account and set up ACH transfers by connecting accounts from any bank or credit union in the U.S. to an app like the Application Portal. **Plaid uses encryption and other security measures to protect your data, does not share your personal information without your permission and does not sell or rent it to unauthorized third parties without your consent.**

This method of bank verification is preferred but will not always work if your banking institution is not available through the provider. If an applicant does not have an online banking setup, or their bank account cannot be verified through Plaid, you can manually enter your account information. See [page 45](#).

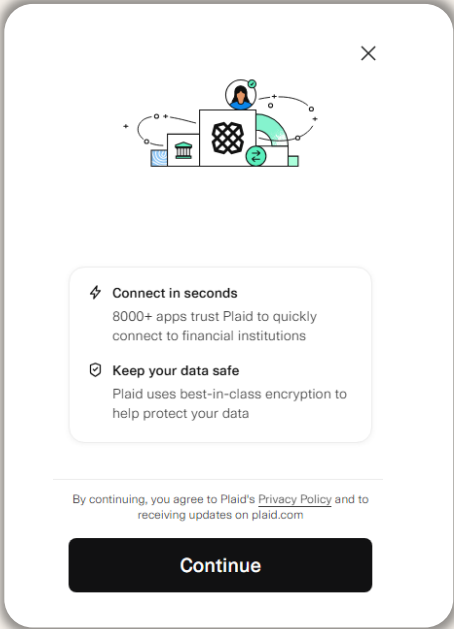
Important Note: The bank account must be registered under the legal business or nonprofit organization name listed in this application EXCEPT for Sole Proprietors, Single-Member Limited Liability Companies (LLC), and Independent Contractors.

Sole Proprietors, Single-Member limited Liability Companies (LLC), and Independent Contractors may use a personal bank account, but it must be registered under the Applicant name listed in this application.

Continued next page.

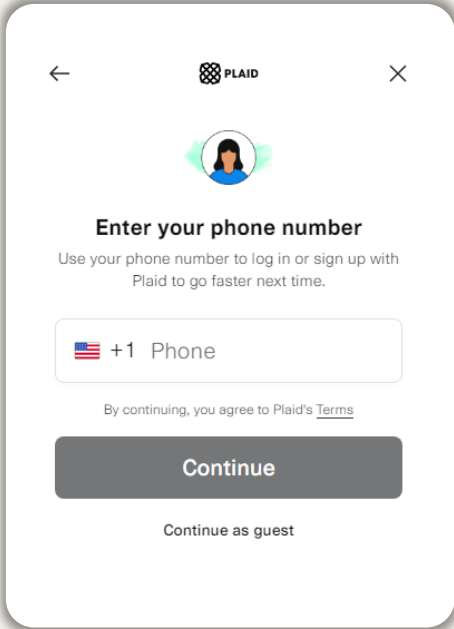
The screenshot displays a web application interface for Plaid integration. At the top, a horizontal progress bar shows the following steps: Prequalification, Owner/Officer Info, Business Info - 1, Business Info - 2, Additional Information, Demographics, Verify Identity, Upload Docs, and Bank Info. The 'Bank Info' step is currently active, indicated by a purple circle. Below the progress bar, the heading 'We need some financial details!' is followed by a brief explanation of Plaid's service. A link 'Learn more about Plaid' is provided. A prominent black button labeled 'Start Plaid' is centered on the page. Below the button is a circular icon featuring a grid pattern, likely representing a bank or financial institution logo.

1



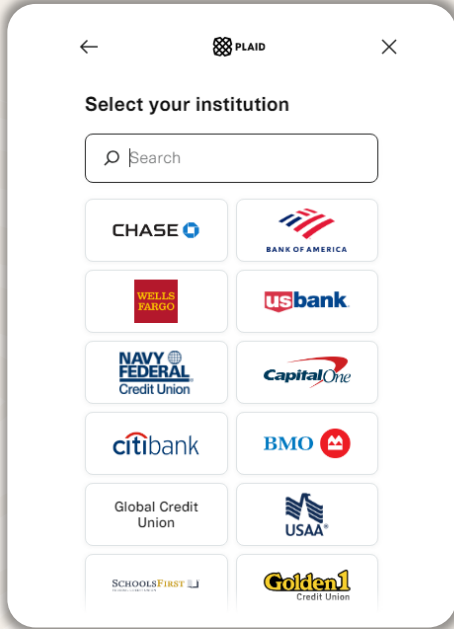
Continue to Plaid.

2



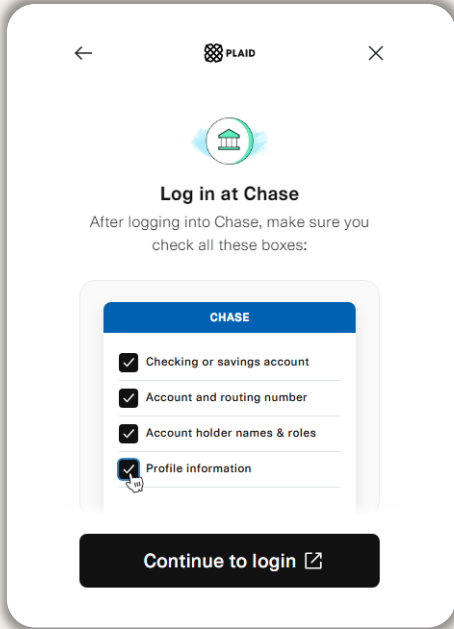
If you have an existing Plaid account, enter the number you registered with it. If you do not have an account, continue as guest.

3



Select your banking institution.

4



Continue to log into your account.

Continued next page.

5

FPB

First Platypus Bank

Sign in

Username

Username

Password

Password

Sign in

Log into your banking institution.

6

FPB

First Platypus Bank

Verify your identity

How should we get in touch?

Tell us how

Mobile

Get code

Verify your identity.

7

FPB

First Platypus Bank

Simulate OAuth experience with account selection step

✓

Connect account information

Select the accounts you want First Platypus to connect with Plaid. Please note that not all account information may be available for connecting at this time.

Select account(s) to share

☐

Plaid Checking

... .. 0000

☐

Plaid Saving

... .. 1111

Select the account you want to receive grant funds via ACH

8

FPB

First Platypus Bank

Simulate OAuth experience with account selection step

✓

Connect account information

Select the accounts you want First Platypus to connect with Plaid. Please note that not all account information may be available for connecting at this time.

Select account(s) to share

☐

Plaid Checking

... .. 0000

☐

Plaid Saving

... .. 1111

Read Plaid's Terms and Conditions, and then connect your account information to the Application Portal

Continued next page.

9

The screenshot shows a Plaid app interface with a title bar containing the Plaid logo and a close button. Below the title bar is a bank icon and the heading "Review the types of financial data you'll share". The text states: "Lendistry is requesting the following types of financial data from Chase:". There are two expandable sections: "Account and balance info" and "Account and routing numbers". At the bottom, there is a link "Review the detailed info you'll be sharing" and a large black "Allow" button. A disclaimer at the very bottom reads: "By selecting 'Allow,' you agree to share this and updated info required by Lendistry".

Review and confirm the type of data you will share.

10

The screenshot shows a Plaid app interface with a title bar containing the Plaid logo and a close button. Below the title bar is a user profile icon and the heading "Save Chase with Plaid". The text states: "Connect faster to 8,000+ Plaid-powered apps". There is a section for "Chase" with "1 account". Below this is a text input field labeled "+1 Phone". A line of text reads: "By saving, you agree to Plaid's Terms". At the bottom, there is a large grey "Save" button and a link "Finish without saving".

Enter your mobile number if you want to save your account with Plaid. Otherwise, finish without saving.

Continued next page.

Alternative Method for Inputting Bank Information

If an applicant does not have an online banking setup, or their bank account cannot be verified through Plaid, you can manually enter your account information. To do so, you will need to upload your two most recent bank statements into the Application Portal along with the Financial Information about the account.

You can locate your account and routing number at the bottom of a check. The routing number is the first set of numbers, and the account number is the second set of numbers.

If you do not have a physical check, most financial institutions provide the account and routing numbers under the account information. Contact your financial institution for assistance in locating these numbers.

The screenshot displays the 'Bank Info' step of an application process. At the top, a progress bar shows steps: Prequalification, Owner/Officer Info, Business Info - 1, Business Info - 2, Additional Information, Demographics, Verify Identity, Upload Docs, and Bank Info (current step). The main heading is 'Please add your bank statements'. Below it, a note says: 'Please upload your two most recent bank statements. To process your application, please ensure bank information entered matches your statements'. There are two sections for bank statements, each with a 'REQUESTED' status. The first section is for 'Most Recent Bank Statement for Month 1' and the second for 'Most Recent Bank Statement for Month 2'. Each section has a text input field (labeled 'bankStatement1' and 'bankStatement2' respectively) and a dashed box with a file icon and the text 'Drag & Drop files or choose a file' and 'Maximum Of 1 file'. Below these, there is a 'Financial Info' section. It includes a 'CHECK BOOK' image with a red box highlighting the routing number '123456789' and a green box highlighting the account number '1234567890'. Arrows point from these boxes to labels 'Routing Number' and 'Account Number'. The 'Financial Info' section has input fields for: Account Holder Name, Your Routing Number, Confirm Routing Number, Your Account Number, Confirm Account Number, and Bank Account Type (a dropdown menu with 'Select' as the current value). At the bottom, there is a checkbox with the text: 'By checking here, you confirm that this is the bank account you want to be funded.'

Application Review

Please review your application before submitting it to ensure all responses are accurate. **Once you submit your application, you will NOT be able to make edits.**

1. To edit the responses on your application, click on **"I have some edits"**.
2. Check the box to attest and authorize the following:
 - By checking this box, you agree to these terms and conditions.
3. If you need more time to review or complete your application, click on **"Save & Continue Later"**.
4. If your application is ready for submission, click on **"Submit Application for Review"**.

You must submit your application by the due date. Applications that are incomplete or not submitted, including required documentation, by the deadline will **not** be considered for a grant.

The screenshot shows a web browser window with the title "Application Review". Below the title is a warning message: "Once you submit your application, you will not be able to change your responses. Please review your application and ensure all information is correct." The main content area is titled "Prequalification" and contains three text boxes with questions. Below these boxes are two buttons: "I have some edits" (with a pencil icon) and "Save & Continue Later". At the bottom, there is a checkbox labeled "By checking this box, you agree to these [terms and conditions](#)." and two more buttons: "Submit Application for Review" (disabled) and "Save & Continue Later". A green arrow points from the "I have some edits" button to a green circle with the number 1. Another green arrow points from the checkbox to a green circle with the number 2. A green arrow points from the "Save & Continue Later" button to a green circle with the number 3. A green arrow points from the "Submit Application for Review" button to a green circle with the number 4. At the bottom of the form, a note states: "You must click 'Submit Application for Review' to be considered for a grant. Once you submit your application, you will not be able to change responses."

Application Review

Once you submit your application, you will not be able to change your responses. Please review your application and ensure all information is correct.

Prequalification

Was your business or nonprofit organization destroyed or damaged by the 2025 Los Angeles County Eaton and Palisades wildfires or located in an evacuation or impact area?

Which fire was your business or nonprofit organization affected by?

Was 50% or more of your customer base located in the fire zone?

1 I have some edits

☐ By checking this box, you agree to these [terms and conditions](#). **2**

3 Save & Continue Later **4** Submit Application for Review

You must click 'Submit Application for Review' to be considered for a grant. Once you submit your application, you will not be able to change responses.

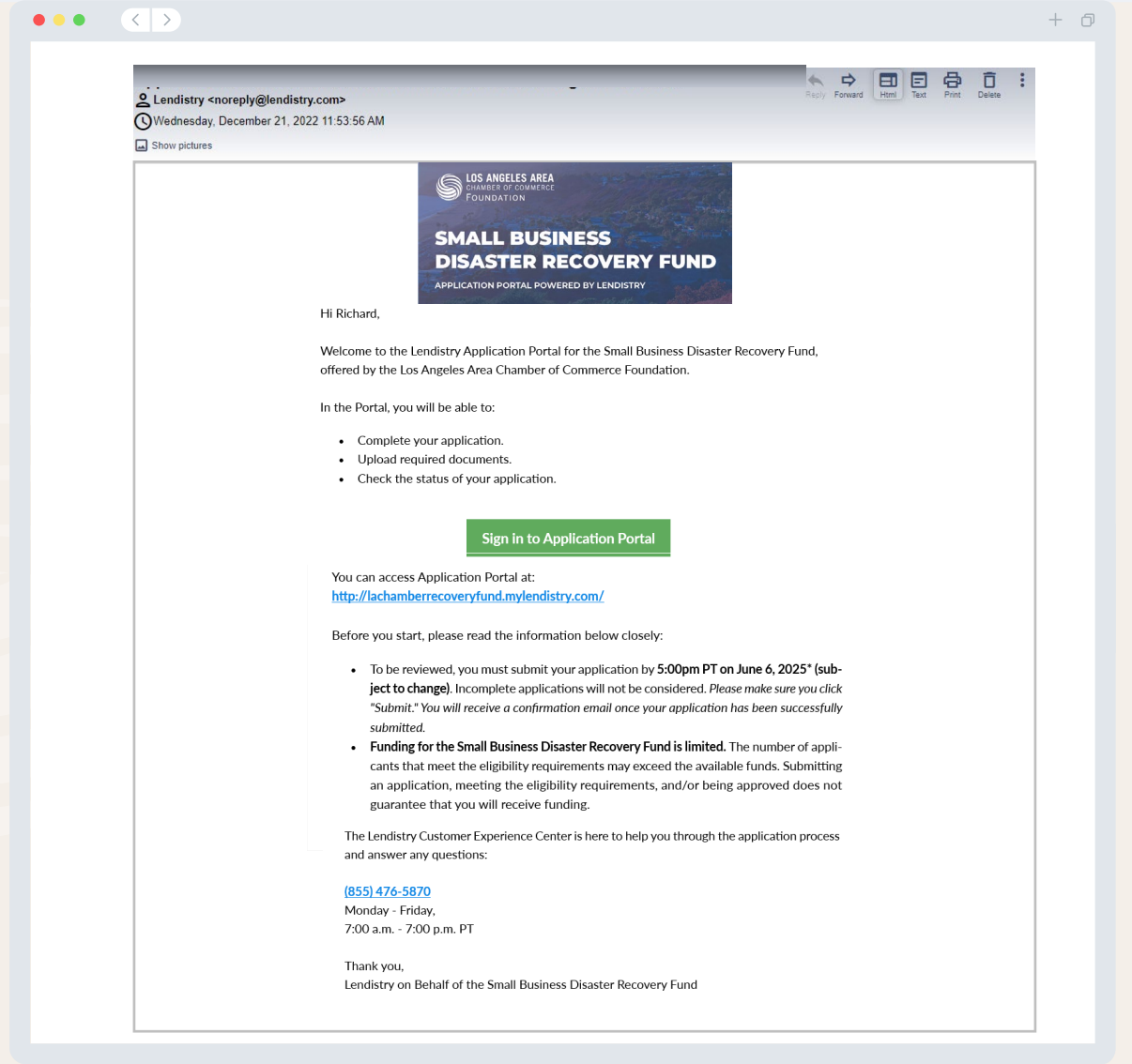
You will receive a confirmation email from noreply@lendistry.com to confirm your application was submitted successfully.

If you did not receive a confirmation email after submitting your application:

- Check your spam folder for emails from noreply@lendistry.com and add the email address to your email account's safe sender list.
- Sign into the Application Portal and make sure you clicked on "Submit Application for Review" (see [page 46](#) for reference).

Lendistry may contact you via email or phone if additional information and/or documentation is needed to review your application.

You must respond to all requests to keep your application in the review process.



The Review Process

**SMALL BUSINESS
DISASTER RECOVERY FUND**

APPLICATION PORTAL POWERED BY LENDISTRY



**LOS ANGELES AREA
CHAMBER OF COMMERCE
FOUNDATION**

How will I know if I was awarded a grant?

The application process for this Program contains multiple stages of validation. Your small business or nonprofit organization must first meet the Program's minimum eligibility requirements to be considered for a grant.

The Small Business Disaster Recovery Fund may attempt to contact you multiple times via email and/or phone if additional information and/or documentation(s) is needed to validate your application. An application may be declined if such requests are not completed.

Once your small business or nonprofit organization is determined to be eligible for this Program, its application will go through a final validation stage during which the accuracy and truthfulness of the information and documentation you provided are validated.

Important Note: Funding for the Small Business Disaster Recovery Fund is limited. It is possible that the number of applicants that meet the eligibility requirements will exceed the available funds. **Submitting an application, meeting the eligibility requirements, and/or being approved does not guarantee that you will receive funding.**

Once your application is fully validated, you will receive an email from Lendistry to notify you if you have been approved or declined for grant funding.

How do I check the status of my application?

You can check the status of your application at any time by signing into Application Portal using the username, password, and mobile number that you registered. Once signed in, the status will appear on the dashboard.

Sign into the Application Portal here:

<https://LAChamberRecoveryFund.mylendistry.com/auth/sign-in>

My documents and bank information have been fully validated, and I have been approved for funding. When will I receive funding?

Once your application has been fully validated and approved for grant funding, your Grantee Agreement and W-9 form will become available to you as a **DocuSign document** in Application Portal. Sign in and follow the instructions from DocuSign to initial, sign, and date both documents.

Sign into Application Portal here:

<https://LAChamberRecoveryFund.mylendistry.com/auth/sign-in>

Important Note: Your funds will not be released until your Grantee Agreement and W-9 are signed. Awardees who do not execute both of these documents may have their award revoked, Agreement voided, and/or application declined from the Program.

Status	What it Means	Action Required by Applicant
<i>Incomplete</i>	Your application is incomplete or has not been submitted.	Submit application by the due date. Incomplete or unsubmitted applications will not be reviewed or considered for a grant. You will receive a confirmation email if your application was submitted.
<i>Application Submitted</i>	You have successfully submitted your application. Check your email for confirmation. If you do not receive this email, contact our dedicated Customer Experience Center.	No further action is required by the Applicant. Lendistry will reach out to the Applicant once it is determined if they are eligible or ineligible for a grant.
<i>Application submitted, but additional documents required.</i>	You have submitted an application, but additional information and/or documentation is needed to validate the information you provided..	Sign into the Application Portal and upload the information and/or documentation that were requested. Your application cannot be processed until this is complete.
<i>Application under review for minimum eligibility requirements.</i>	Your application and documentation have been processed. Your application is now under review for eligibility.	No further action is required by the Applicant. Lendistry will reach out to the Applicant once it is determined if they are eligible or ineligible for a grant.
<i>Your application is INELIGIBLE because it does not meet the program's minimum eligibility requirements.</i>	Your application did not meet the Program's minimum eligibility requirements and will not be considered for a grant award.	Applicants will be notified via email if they are ineligible for this grant Program. If there was an error in the information and/or documentation the Applicant provided on the application, contact our dedicated Customer Experience Center within five (5) business days of receiving this email. Please note that this will not guarantee eligibility. Additional information and/or documentation may be requested to further validate an application. If we do not hear from the Applicant within this timeframe, their application will remain ineligible, and their file will be closed.
<i>Your application meets the Program's minimum eligibility requirements and will move to the next validation stage.</i>	Your application meets the Program's minimum eligibility requirements and will go through validation to determine if you are approved or declined for a grant award.	No further action is required by the Applicant. Lendistry will reach out to the Applicant only if additional information and/or documentation(s) are needed to validate their application.

Continued next page.

Status	What it Means	Action Required by Applicant
<i>Additional documents are needed in order for your application to continue through the validation stage.</i>	Additional documents or information are needed to fully validate your application.	Upload all requested information and/or documentation into the Application Portal. Applications will not be validated until all requests are completed.
<i>Application Declined</i>	Your application has been declined for a grant award.	Applicants will be notified via email if they are ineligible for this grant Program. If there was an error in the information and/or documentation(s) the Applicant provided on the application, contact our dedicated Customer Experience Center within five (5) business days of receiving this email. Please note that this will not guarantee eligibility. Additional information and/or documentation may be requested to further validate an application. If we do not hear from the Applicant within this timeframe, their application will remain declined, and their file will be closed.
<i>Application Approved</i>	Your application has been approved for a grant award.	If an Applicant is approved for funding, their Grantee Agreement and W-9 will be available as a DocuSign document in the Application Portal. Approved Applicants will need to follow the instructions from DocuSign to initial, sign, and date both documents.
<i>Application Approved, Grants Docs Pending</i>	Your Award Disbursement Agreement and W-9 are available as a DocuSign document in the Application Portal.	Sign into the Application Portal and follow the instructions from DocuSign to initial, sign, and date both documents. Important Note: Your funds will not be released until your Grantee Agreement is signed. Awardees who do not execute their Grantee Agreement may have their award revoked, Agreement voided, and/or application declined from the Program .
<i>Grant Docs Received</i>	We have received your fully executed Grantee Agreement. Your banking information will go through one last validation before funding. You will receive funds via ACH.	No further action is required by the Applicant. Lendistry will reach out to you reach out to you if there are issues setting up an ACH transfer to your bank account.
<i>Grant Funded</i>	You have been fully funded for your eligible grant award.	No further action is required by the Applicant. Their file is now closed.

How to Troubleshoot Your Account

**SMALL BUSINESS
DISASTER RECOVERY FUND**

APPLICATION PORTAL POWERED BY LENDISTRY



LOS ANGELES AREA
CHAMBER OF COMMERCE
FOUNDATION

What should you do if your email address cannot be found in Application Portal?

If your email address cannot be found in the Application Portal, you may not have an account, or you may be using the incorrect email address to sign in.

1. To start an application, you are required to create an account for the Application Portal by registering a valid email address and mobile phone number (See [page 23](#) for reference). If you have not created an account, please do so by clicking **“Don’t have an account? Sign up!”**.
2. If you already have an account but your email address cannot be found, you may have used the incorrect email to sign in. Please make sure you have entered it correctly. If this problem persists, please contact our dedicated Customer Experience Center at [855-476-5870](tel:855-476-5870).

To retrieve your email address from our Customer Experience Center, you may be required to verify certain information, which may include but is not limited to your full name, date of birth, and the last four digits of your Social Security Number or Tax Identification Number.

Continued next page.

The screenshot shows a sign-in page with the heading "Welcome! Sign In!". Below the heading are two input fields: "Email *" and "Password *". The "Email *" field contains the text "myemail@test.com" and has a red border. Below the email field is a red error message: "Email not found!". The "Password *" field contains a series of dots. Below the password field is a red warning icon and the text "Warning". To the left of the warning is a green circle with the number "2" and an arrow pointing to the warning. The warning text reads: "Email not found! Please check this is the email you used to register. If the error persists [please call support for assistance](#)." To the right of the warning is a link that says "Forgot your password?". Below the warning is a purple "Sign In" button. Below the button is a green circle with the number "1" and an arrow pointing to a link that says "Don't have an account? Sign up!".

What should you do if your password is incorrect?

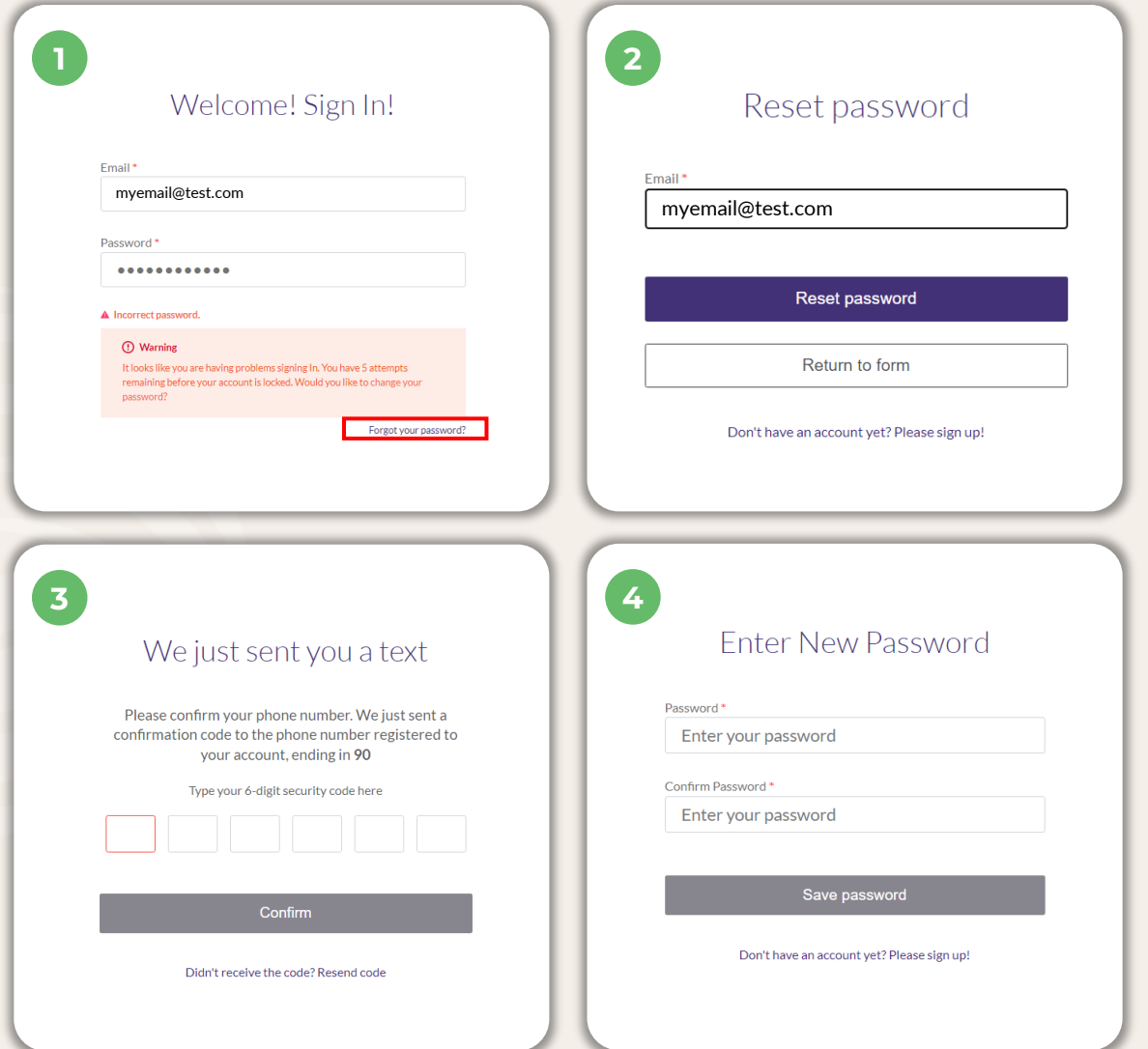
If the password you entered is incorrect, please check the spelling and try again. You have five attempts to use the correct password before your account is locked.

We strongly recommend that you reset your password immediately after your second failed attempt.

How to Reset Your Password:

1. Click on “Forgot your password?”
2. Enter the email address registered to your account.
3. A six-digit confirmation code will be sent to the mobile phone number you registered. Enter the code to confirm your account.
4. Enter and confirm your new password.

Continued next page.



1 Welcome! Sign In!

Email *
myemail@test.com

Password *
••••••••

▲ Incorrect password.

⚠ Warning
It looks like you are having problems signing in. You have 5 attempts remaining before your account is locked. Would you like to change your password?

[Forgot your password?](#)

2 Reset password

Email *
myemail@test.com

Reset password

Return to form

Don't have an account yet? Please sign up!

3 We just sent you a text

Please confirm your phone number. We just sent a confirmation code to the phone number registered to your account, ending in 90

Type your 6-digit security code here

Confirm

Didn't receive the code? Resend code

4 Enter New Password

Password *
Enter your password

Confirm Password *
Enter your password

Save password

Don't have an account yet? Please sign up!

What should you do if your account is locked?

Your account will be locked after five failed attempts to sign in. You can unlock your account by answering your security questions.

How to Unlock Your Account

1. Select “Click here to unlock your account.”
2. Enter the first name, last name, email address, and mobile phone number registered to your account. This information must be entered correctly for you to proceed. If you need assistance verifying your account information, please contact our dedicated Customer Experience Center at [855-476-5870](tel:855-476-5870).
3. A six-digit confirmation code will be sent to the mobile phone number you registered. Enter the code to confirm your account.
4. Answer the security questions correctly to unlock your account. If you are unable to provide the correct answers, please contact our dedicated Customer Experience Center to reset your security questions.

To reset the security questions, you may be required to verify certain information, which may include but is not limited to your full name, date of birth, and the last four digits of your Social Security Number or Tax Identification Number.

Continued next page.

1

Welcome! Sign In!

Email *
unlockaccount@noreply.com

Password *
••••••••

▲ Your account is locked.

Click here to unlock your account

call support for assistance

Forgot your password?

Sign In

Don't have an account? Sign up!

2

Unlock Your Account

Please provide your account information so we can verify your identity

First name *
Enter your first name

Last name *
Enter your last name

Email Address *
Enter your email address

Phone Number *
+1-____-____

Cancel

Verify Account

3

We just sent you a text

Please confirm your phone number. We just sent a confirmation code to the phone number registered to your account, ending in 90

Type your 6-digit security code here

Confirm

Didn't receive the code? Resend code

4

Unlock Your Account

Please answer your security questions to unlock your account.

What was your High School mascot? *
Enter answer for question 1

What is your first pet's name? *
Enter answer for question 2

What is your nickname? *
Enter answer for question 3

Unlock Account

How to Unlock Your Account

5. Once your security questions have been answered correctly, you will be emailed a link to unlock your account.
6. Click on the link to unlock your account.
7. After you unlock your account, you will have the option to sign into the Application Portal using your existing password or reset it. We recommend resetting your password after unlocking your account.

Continued next page.

5



Unlock Link Sent

An email has been sent to you to complete the unlocking process. Kindly click the link provided in the email to unlock your account.

[Back to Homepage](#)

7



Account Unlocked

Your account has been successfully unlocked. If you recall your password, please proceed to log in. Otherwise, please change your password

[Change Password](#)

[Log In](#)

6

Unlock Your Lendistry Portal Account

From: Lendistry <noreply@lendistry.com>

[Reply](#) [Reply All](#) [Forward](#) [Print](#)

TH 3/15/2023 3:23 PM

We have received your request to unlock your Lendistry Portal account for the California Small Agricultural Business Drought & Flood Grant Program.

[CLICK HERE to complete the process and unlock your account.](#)

If you did not make this request, please reset your password immediately to protect your account.

[Click here to reset your password.](#)

If you have any questions or need additional assistance, please contact Lendistry's dedicated Customer Experience Center, Monday through Friday (7:00 a.m.-7:00 p.m. PDT).

Thank you,
The Lendistry Team

Customer Experience Center

855-476-5870

Monday - Friday

7:00 a.m. - 7:00 p.m. PT

Closed on all federal holidays.

Quick Links

[Program Overview](#)

[Required Documentation](#)

[How to Complete the Applicant Certifications](#)

[Tips for Applying](#)

[How to Start an Application](#)

[The Application Process](#)

[The Review Process](#)

[How to Troubleshoot Your Account](#)

SMALL BUSINESS DISASTER RECOVERY FUND

APPLICATION PORTAL POWERED BY LENDISTRY



LOS ANGELES AREA
CHAMBER OF COMMERCE
FOUNDATION